

# GOGO

 GoGoX Reserve



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# Tutorial Contents

1. Tier Differences
2. Monthly Verification
3. FAQ



# 1. Tier Differences



# GOGO X Member Tiers

## A) Bronze: Window Stickers



## B) Gold: Sides + Back



# Tier Benefits

	Bronze	Gold
Ad Placement	✗	Sides + Back
Commision	14%	10%
Monthly Vehicle Photos	✗	✓
All Order Types*	✗	✓
Client cancellation fee	HK\$15	HK\$30
Personal accident insurance	✗	Free
Exclusive Bonus Rewards	Garage 8: 5% discount	Garage 8: 10% discount



- \*Order Types:**
- ASAP Orders
  - Booking Orders
  - Next day booking order
  - Moving Orders
  - Night Time orders (9:00 pm to 6:59 am)



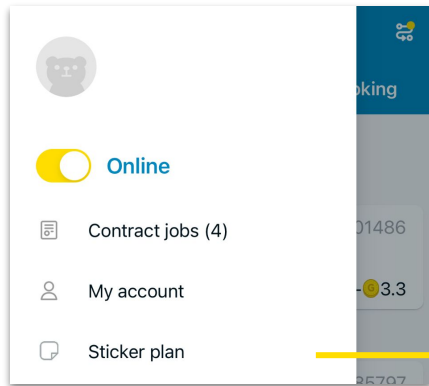
## 2. Monthly Verification



## 2. Monthly Verification

- Photos **must** be uploaded before the **15th of every month** to complete monthly verification
- Tier rewards / benefits can only be granted if drivers upload their vehicle photos monthly

**\*\*You must not remove the sticker and mustn't have other ads on your vehicle\*\***



My reward plan Help

Please upload photos of your vehicle with the side & back stickers, back sticker, or vehicle wrap.

(Previous submission: 2022/07/18 17:56)  
Time updated = we received

**Left Side**  
Vehicle sticker, plate and body should be shown clearly

**Right side**  
Vehicle sticker, plate and body should be shown clearly

View tips for taking required photos

**Submit**



✓ Photos **must be taken from a 45° angle** to prove the absence of other ads



# 3. FAQ



# 3. Common Questions

## Bronze Tier

Window Sticker



**Vans:** Stick on the rear of the vehicle

**Trucks:** Stick on the front windshield

📌 Can I still have other ads on my vehicle ?

Nope 🙅 Drivers must not have other ads present. (Please refer to **[Notes before Registration]**)

You must come back to our Partner Centre or mobile station to verify your vehicle if you are reported.



## Gold Tier



📌 Could we have other platform sticker?

NO 🙅 No other platform stickers are allowed and no removal of the sticker.

📌 Is it allowed to remove sticker for car detailing (Including but not limited to car washing, waxing, coating) and re-stick it afterwards?

Once the vehicle stickers are removed, you are required to pay a penalty amount.

📌 How about stickers removed due to vehicle examination or maintenance?

As long as you pass the vehicle verification of the last month and provide relevant proof of vehicle examination or traffic accident (the license plate needs to be clearly showed), the penalty can be discretionary. *(NOT applicable to Full Wrap)*

📌 What if I got vehicle changed?

As long as you pass the vehicle verification of the last month, the penalty can be discretionary. *(NOT applicable to Full Wrap)*

📌 What happens if I forget to upload photos for verification?

If you do not upload vehicle photos on/before 15th, it will be **automatically considered as FAIL to verification of that month**. If there is no photos submission or late submission for 2 consecutive month, you will be **demoted to Bronze tier** and you have to drive your car to Partner Center or mobile station for checking.

📌 How to know the verification is pass or not?

Driver will receive Whatsapp message if the verification fail of that month. Driver MUST follow the steps provided in the message. (NO notification for late submission)



**Best of luck driving for  
GOGOX!**



# 1) Difference between Vehicle Sticker/ Window Sticker



# 1) Difference between Vehicle Sticker/ Window Sticker

All driver can join the vehicle sticker or window sticker plan



## Vehicle Sticker

## Window Sticker

Deposit:	\$ 1000	\$ 1000
Order Cap:	4 (Pick ASAP order x1 + Booking orders x3 at the same time)	3 (Pick ASAP order x1 + Booking orders x2 at the same time)
Advertisement Fee:	<input checked="" type="checkbox"/> — bound by the sticker T&C — monthly vehicle sticker photo verification	<input checked="" type="checkbox"/>
Order Right:	<input checked="" type="checkbox"/> ASAP Order <input checked="" type="checkbox"/> Today's Booking Order <input checked="" type="checkbox"/> Next Day Booking Order <input checked="" type="checkbox"/> Night Order (9:00pm to 6:59am) <input checked="" type="checkbox"/> Extra fee for night order - 9:00pm to 11:59pm 🖱️ \$30 - 12:00am to 6:59am 🖱️ \$80 <input checked="" type="checkbox"/> Quoted moving service order	<input checked="" type="checkbox"/> ASAP Order <input checked="" type="checkbox"/> Today's Booking Order



## 2) Vehicle Sticker Selection



## 2) Vehicle Sticker Selection

### A) Big Stickers



Either 1

### B) Back Stickers



Either 1



### 3) Advertisement Fee of Vehicle Sticker



## Advertisement Fee of Vehicle Sticker

Advertisement Fee	Big Sticker	Back Sticker
<b>Order Cap 4</b> (Pick ASAP order x1 + Booking orders x3 at the same time)	✓	✓
<b>150 GO Credits</b> per month	✓	✓
<b>Free Personal Incident Insurance*</b>	✓	✓
<b>Exclusive Reward - Free Lubricant Oil changing</b> (NOT applicable for 6 months)	✓	✓

Bound by the sticker T&C.  
The advertisement period can be 6 or 12 months.  
\*Bound by its T&C.



## A) Big Sticker

3 stickers (Both sides of vehicle body+back door/tail lift)



## B) Back Sticker

2 stickers (Back door/tail lift)



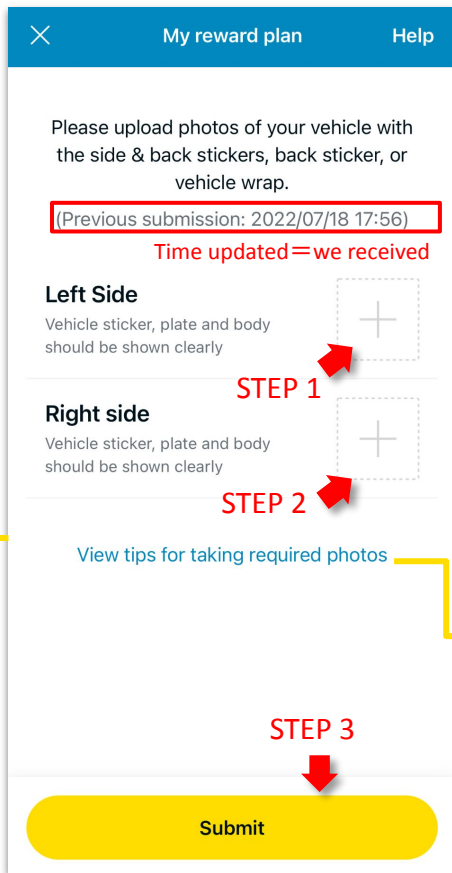
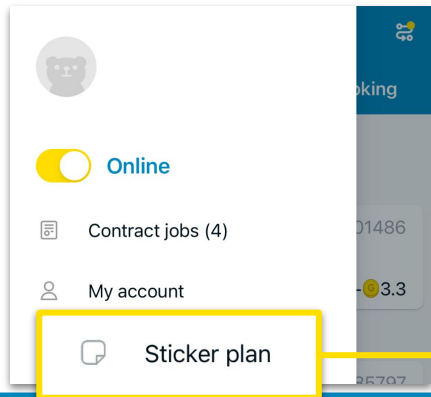
# 4) Monthly Vehicle Verification Tutorial



# Monthly Vehicle Verification

- Submit vehicle photos for verification on every month of **10th-15th** if you joined vehicle sticker plan (Big sticker or Back sticker plan).
- 150 GO Credits will be transferred to driver wallet before 6pm **on the 25th after the verification is pass.** (\*Back sticker is not applicable)
- No need to submit photos for the first month. (eg, Joined in March, Submit photos in April)

**\*No removal of stickers and display other advertisement\***



✔ For both big sticker and back sticker plan, driver should take the photos from the back of the car at 45 degree angle in both left and right sides to ensure there are no other stickers on the vehicle body.



## 5) FAQ



# 5) FAQ



## Window Sticker

Both sided, material is electrostatic stickers

**Van** :Stick on window of both middle and back door

**Truck** :Stick on the front window

📌 Other than window sticker, could we have other platform sticker?

NO 🧑 No other platform stickers are allowed on the vehicle even you choose window sticker *(For details, please refer to [Notes before Registration])*

You must come back to our Partner Centre or mobile station to verify your vehicle if you are reported. You might have to join the vehicle sticker plan, or else your account might be suspended until you pass the vehicle verification.

## Vehicle Sticker

### (Including Big Sticker, Back Sticker & Full Wrap)

📌 Could we have other platform sticker?

NO 🧑 No other platform stickers are allowed and no removal of the sticker.

📌 During advertising period, it is allowed to remove sticker for car detailing(Including but not limited to car washing, waxing, coating) and re-stick it afterwards?

Once the vehicle stickers are removed, you are required to pay a penalty amount according to the agreement. You are suggested to have car detailing when the advertising period ended.

📌 How about stickers removed due to vehicle examination or maintenance?

As long as you pass the vehicle verification of the last month and provide relevant proof of vehicle examination or traffic accident(the license plate needs to be clearly showed), the penalty can be discretionary. *(NOT applicable to Full Wrap)*



📌 What if I vehicle changed in advertisement period?

As long as you pass the vehicle verification of the last month, the penalty can be discretionary. *(NOT applicable to Full Wrap)*

📌 What if I forget to upload vehicle photos?

If you do not upload vehicle photos on/before 15th, no advertisement fee will be given and will be **automatically considered as fail to verification of that month.** If there is no photos submission or late submission for 3 consecutive month, your order cap will be changed to 3 and you have to drive your car to Partner Center or mobile station for vehicle checking, your order cap will be resumed to 4 afterwards.

📌 How to know the verification is pass or not?  
Driver will receive Whatsapp message if the verification fail of that month. Driver **MUST** follow the steps provided in the message. (NO notification for late submission)



Ended

