



Details & Topup methods of GO Coins



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Tutorial Contents

1. Important GO Coins Details
2. GO Coins Top-up method



1. Important GO Coins Details



Important Information about GO Coins



- GO Coins are deducted every order as **Platform Fee**.
- GO Coins deducted each order is calculated based on supply and demand.
*The charged GoCoin amount can differ for some of the same routes.
- GO Coins will be collected from driver wallet after every order.
- GO Coins will automatically refund to driver wallet if the order is released or canceled.

! GO Coins are only used for order picking and **CANNOT** be withdrawn / returned / transferred / other purposes. The balance will not be refunded even if you cancel the account.

***For more details, you could refer to the "FAQ" > "GO Coins"*

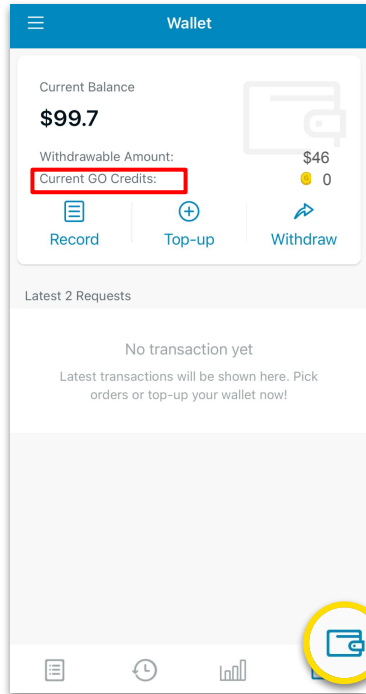


2. GO Coins Top-up Methods

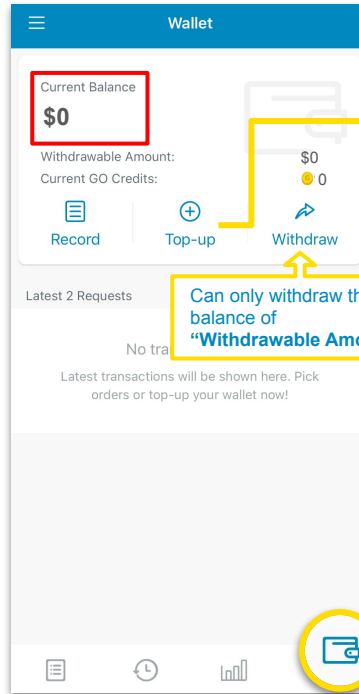


GO Coins Top-up

When the [GO Coins] is zero, we will deduct from [Withdrawable Amount]

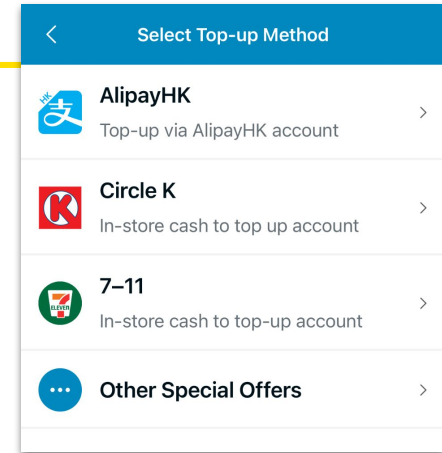


You will then need to top up.



3 ways to Top-up

- 1 AlipayHK
- 2 OK convenience store
- 3 7-11 convenience store



⚠ GO Coins are valid for 2 years after top-up. Expired GO Coins will be automatically cleared.

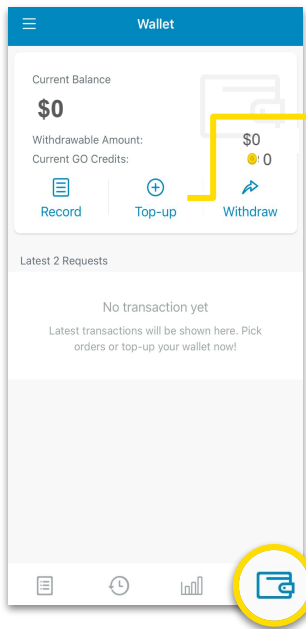


GO Coins Top-up Method – Convenience Stores

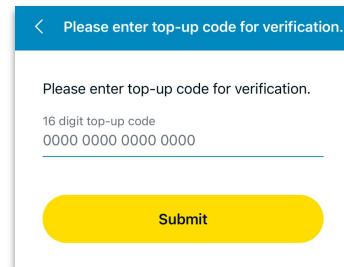
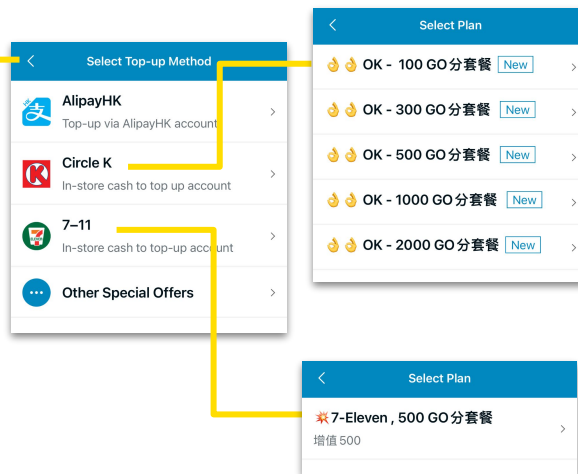
1 Purchase “GOGOVan Driver Top-up Coupon” from the store. You will get a 16 digit receipt.



2 Click【Top-up】and select the convenience store.



3 Select the plan and input your code, then press【Submit】. Your GO Coins balance will be updated immediately.





Want to top-up GO Coins and start working?



GOGO X offers a **GO Coins Top-up Welcome Plan** to all new drivers 🤗!

Make an appointment to **Kowloon Bay Partner Service Center** to complete the rest of the onboarding process after the online test!

The welcome plan is waiting for you!! 😊



GO Coins Top-up Welcome Plan

Top-Up Amount	\$1,000
GO Coins	Up to 1,420 GO Coins  (42% rebate)

- Only for the new drivers who completed the briefing session on the same day and top-up in the spot.
- **Cash** only.
- Each new driver can top-up **once** only.



**Best of luck driving for
GoGoX!**

