



CARGO COMPENSATION PROMISE

貨物賠償承諾

SERVICE SCOPE

Subject to the terms hereunder, to pay compensation amount to GOGO X's customers for their loss and/or damage of their cargos, which are caused by GOGO X's logistic partners during their provision of delivery services in Hong Kong.

服務範圍

受限於本文條款，向GOGO X客戶支付就其貨物因GOGO X之物流夥伴在香港提供送貨服務時引致的損失及/或損壞的賠償費用。

CARGOS NOT TO BE COVERED

The following cargos are not covered in the Cargo Compensation Promise: Mobile phones, computer, notebook, watches, cameras, integrated circuits, fine wine, cigarette and tobaccos, animals, antiques, bullion, bank notes, currency, valuable papers, securities, fine arts and fine jewellery, precious metals, furs, asbestos, human remains including ashes, firearms, explosives and parts or thereof and ammunition, livestock and/or bloodstock, narcotics and illegal property and any other items prohibited by laws of Hong Kong.

不受理貨物

以下為貨物賠償承諾下不受理的貨物：手提電話、電腦、筆記本電腦、手錶、相機、集成電路、美酒、香煙和煙草、動物、古董、金條、鈔票、貨幣、貴重紙張、證券、美術作品和精美首飾、貴重金屬、毛皮、石棉、遺體包括骨灰、槍械、爆炸物及其零件及彈藥、牲畜和/或純種馬、麻醉品和非法財產以及香港法律禁止的任何其他物品。

COMPENSATION CAP

The compensation amount shall be the lower of: (i) invoice amount/replacement value (as determined by GOGO X in its sole discretion based on the value at the date on which the relevant accident occurred) of the relevant covered cargo; or (ii) the compensation cap listed below:

	GOGO VAN	GOGO Delivery	Moving by GOGO X
Personal User	Comes with Premium Services (Learn More)	HKD2000	HKD5000
GOGO Business User	HKD5000	HKD5000	HKD5000
Corporate User	HKD5000	HKD5000	HKD5000

賠償上限

相關受理貨物的賠償上限為：(i) 發票/替代價值(由GOGO全權就發生事故當日的價值擬定)或；
(ii) 以下圖表的賠償額兩者中較小者。

	GGOVAN	GOGO速遞	GOGO搬屋服務
個人用戶	隨星級服務附送 (查看更多)	HKD2000	HKD5000
GGOBusiness 用戶	HKD5000	HKD5000	HKD5000
企業用戶	HKD5000	HKD5000	HKD5000

EXCLUDED CIRCUMSTANCES

Circumstances excluded from the Cargo Compensation Promise include, but is not limited to:

- ordinary leakage, ordinary loss in weight or volume, or ordinary wear and tear of the covered cargo;
- loss, damage or expense caused by insufficiency or unsuitability of packing or preparation of the covered cargo;
- loss, damage or expense caused by inherent vice or nature of the covered cargo; and
- loss, damage or expense caused by delay.

不受理情況

貨物賠償承諾不受理的情況包括但不限於：

- 受理貨物的正常洩漏，重量或體積的損失或磨損
- 受理貨物的包裝或準備不充分或不適當而造成的損失、損壞或費用
- 受理貨物固有的缺陷或性質造成的損失、損害或費用
- 由延誤造成的損失、損害或費用

MISCELLANEOUS

The Cargo Compensation Promise is not an insurance product or service. GOGO does not provide any insurance product or service. To optimize the Cargo Compensation Promise, GOGO (as the insured) has already purchased relevant valid insurance policies from an authorised insurer regulated by the Hong Kong Insurance Authority. GOGO may revise or modify the above terms from time to time at its absolute discretion, or change, suspend or terminate the Cargo Compensation Promise without prior notice or incurring any liability. In case of any dispute, GOGO's decision shall be final. In case of any discrepancy between the Chinese and English versions of the above information, the English version shall prevail.

其他事項

貨物賠償承諾並非保險產品或服務。GOGO並不提供任何保險產品或服務。為完善貨物賠償承諾，GOGO(作為受保人)已向香港保險業監管局監管授權的保險公司購買有效的相關保險單。GOGO可按絕對酌情權，不時修訂或修改以上條款，或更改、暫停或終止貨物賠償承諾，而毋須另行通知或負上責任。如有任何爭議，GOGO的決定為最終決定。如上述資料的中英文版本有任何歧異，概以英文版本為準。