

Editorial Policy

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The Tokyo Gas Group believes that the foundation of its CSR activities lies in achieving its public mission and fulfilling its social responsibilities by conducting daily business activities in accordance with its Management Philosophy and Corporate Action Philosophy. To pursue its CSR activities, the Group has determined its key CSR activities, priority issues (materiality) and goals (CSR KPIs).

In addition to providing an overview of the Group's CSR management, this report describes in detail its major CSR activities during fiscal 2017, organized under six key CSR activities.

In the production of this 2018 edition, we have also paid special attention to the following:

1. In view of the Sustainable Development Goals (SDGs)* adopted by the United Nations, we have included a feature on the Group's approach to the SDGs and related initiatives.
2. For institutional investors and other experts requiring more detailed information, we have supplemented the description of our CSR activities with a searchable data section.

* A global framework for attaining sustainable growth that consists of 17 goals and 169 targets addressing issues such as poverty and starvation, energy, climate change and social peace. The SDGs were adopted at the UN Sustainable Development Summit at the UN Headquarters in New York in September 2015.

Production of this report was led by the Editorial Working Group, whose members were selected from each of the company's divisions and departments. They carefully checked all the information to be published, confirmed the progress of the PDCA cycle in each area of activity, and coordinated all content with the related departments.

Editorial Working Group

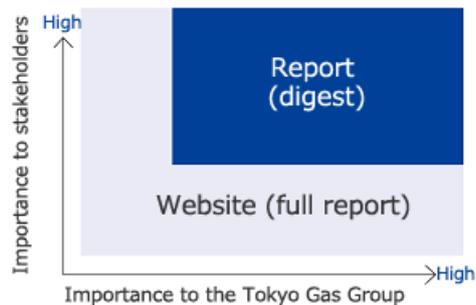
Gas Resources & Energy Production Div., Pipeline Network Div., Residential Sales and Service Div., Energy Solution Div., Regional Development Div., Power Business Div., Global Business Div., Digital Innovation Div., Corporate Planning Dept., Financial Management Dept., Personnel Dept., Purchasing Dept., General Administration Dept., Environmental Affairs Dept., Compliance Dept., Internal Audit Dept., Audit & Supervisory Board Member's Office

Secretariat

CSR Section, Corporate Communications Dept.

■ Report Outline

Overview of CSR Disclosure



Period

This report contains material primarily from fiscal 2017 (April 1, 2017 to March 31, 2018), with some additional information from other fiscal years.

Scope

Tokyo Gas Co., Ltd. and its subsidiaries. Tokyo Gas LIFEVAL and partner companies are also included in some sections.

Environmental performance data for fiscal 2017 are for Tokyo Gas and its 46 consolidated subsidiaries in Japan.

Date of Publication

November 2018 (The previous report was published in November 2017. The next report is scheduled for November 2019.)

Referenced Guidelines

- ▶ GRI "Sustainability Reporting Standards 2016"
Ministry of the Environment of Japan "Environmental Reporting Guidelines (2012 Version)"
Japanese Standards Association "ISO 26000: 2010"

The environmental performance indicators, environmental accounting indicators, and social performance indicators provided in this report have been third-party assured by KPMG AZSA Sustainability Co., Ltd. (a member of the KPMG Japan group) to enhance the credibility of the data.

■ References

Membership in Industry Associations and Advocacy Organizations

- KEIDANREN (Japan Business Federation)
(Tokyo Gas Senior Corporate Advisor Tsuyoshi Okamoto serves as vice chair)
- Japan Gas Association
(Tokyo Gas Chairman of the Board, Michiaki Hirose serves as chairperson)
- Tokyo Chamber of Commerce and Industry
(Tokyo Gas Chairman of the Board, Michiaki Hirose serves as a special advisor)
- Japan Association of Corporate Executives
(as of August 31, 2018)

Publication History

FY1994–FY2004	“Environmental Report” issued
FY2005–FY2009	Expanded coverage to include CSR, and issued as the “Tokyo Gas CSR Report” (website and booklet)
From FY2009	Expanded the scope of the report to include subsidiaries and affiliates (issued only on the website)
FY2010–FY2014	“Tokyo Gas CSR and Corporate Profile” issued (booklet)
From FY2015	“Tokyo Gas Group CSR Report” issued on the website (full report) and as a booklet (digest edition)
From FY2017	In principle, the website is updated upon publication of the report during the first half of the fiscal year and with additional information as needed.