

Key CSR Activities and Materiality

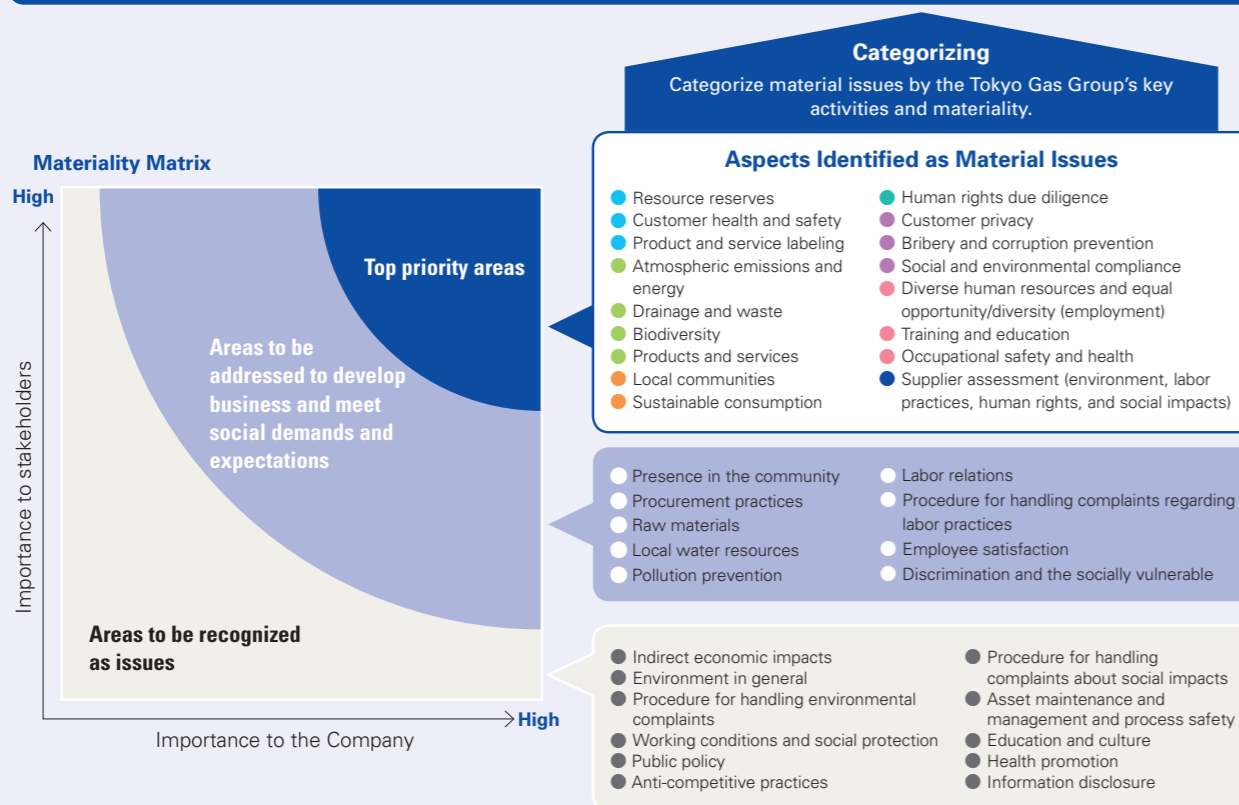
- Step 1 Identify issues
- Step 2 Prioritize
- Step 3 Confirm validity
- Step 4 Review

The Tokyo Gas Group sets targets for each materiality of its CSR activities through its business and seeks ongoing improvements. Key CSR activities and materiality are revised every year based on a review that incorporates stakeholder comments.

In fiscal 2017, we engaged in six key CSR activities based on their materiality, as summarized below.

FY2017 Key CSR Activities and Materiality

1 Enhancement of energy security	● Stable supply ● The pursuit of safety ● Provision of better products and services	Supply Chain Management
2 Contribution to the environment	● Global warming countermeasures ● Promotion of resource saving ● Promotion of biodiversity conservation ● Promotion of environmental technologies development	
3 Contribution to local communities	● Building communities and a way of life that is safe and secure ● Building a society and a way of life that is good for the environment ● Enriching our life and culture	
4 Respect for human rights	● Human rights due diligence	
5 Promotion of compliance	● Permeation and rigorous practice of compliance ● Prevention of bribery and corruption ● Protection of personal information	
6 Enhancement of people-centered management base	● Promotion of diversity ● Development of human resources ● Occupational safety and health	



In October 2017, we formulated the Tokyo Gas Group FY2018-2020 Medium-term management plan GPS2020, which led to identifying our new materiality. Starting in fiscal 2018, our PDCA cycles will be driven by assessing and improving initiatives based on our new materiality.

New Materiality Determined for Fiscal 2018 and Beyond

		Materiality
Strategy	Provide stable supplies of energy in Japan and abroad	● Stable supply of gas and electricity ● Stable procurement of LNG ● Construction of energy infrastructure in developing countries
	Construct a robust energy platform	● Safety and disaster prevention ● Development of sustainable communities
	Reduce carbon for society as a whole through energy supply	● Climate change countermeasures ● Resource saving and recycling ● Biodiversity conservation
Foundation		● Creation of a lively organization ● Sound stakeholder relationships ● Achievement of our public mission as an energy company
	Governance	Compliance

Major Changes from Our Materiality up to Fiscal 2017

1. We categorized our materiality into strategic issues and fundamental business issues.
2. We repositioned governance and compliance into our management base.
3. We determined the relevance between our materiality and the SDGs to which the Tokyo Gas Group contributes.

Contributing to SDGs through Initiatives on Materiality

The Tokyo Gas Group will focus on SDGs 7, 9, 11 and 13 through its strategic initiatives, and SDGs 5, 8, 10, 16 and 17 through its fundamental initiatives. We will contribute to the SDGs through CSR management by determining their relevance to our new materiality.



The Tokyo Gas Group's Contribution to Selected SDGs

