

# Overview of CSR Management

## Basic Policy on CSR

Tokyo Gas Group believes that the foundation of its CSR lies in achieving its public mission and fulfilling its social responsibilities by conducting daily business activities in accordance with our Management Philosophy and Corporate Action Philosophy.

We are committed to being a corporate group that contributes to the sustainable development of society, and that continues to grow and be trusted by customers, shareholders, and society on a permanent basis as we meet the demands and expectations of society in Japan and abroad by steadfastly tackling the challenges faced by society through our business activities.



## ● The Tokyo Gas Group's Vision of CSR Management

The Tokyo Gas Group strive to achieve its public mission and fulfill its social responsibilities through its daily business activities as the foundation of its CSR. We also seek to maintain the security and safety of people's lives by providing a stable supply of energy, which is the foundation of daily life and industry, and to play our part in building a sustainable society by supplying energy that excels in terms of both environmental consideration and cost.

As for our CSR, we have identified key CSR issues, or materiality, in accordance with standards such as the ISO 26000 international standard on social responsibility and

international guidelines on information disclosure such as the GRI Guidelines. We signed the UN Global Compact<sup>\*1</sup> in March 2016 to add a global perspective to our CSR activities as a responsible member of the international community, and we will work to achieve the Sustainable Development Goals (SDGs)<sup>\*2</sup> as we elevate our standards of CSR management.

<sup>\*1</sup> A global framework for attaining sustainable growth that consists of 10 principles in the four areas of human rights, labor, environment, and anti-corruption.

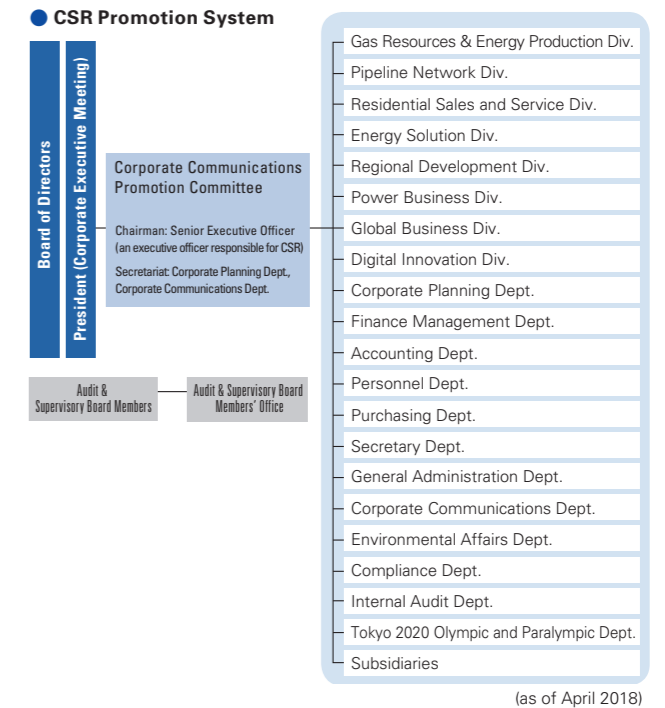
<sup>\*2</sup> 17 goals and 169 targets to be met by 2030, adopted at the UN Sustainable Development Summit in September 2015.

The Tokyo Gas Group believes that promoting CSR is synonymous with practicing its Management Philosophy and Corporate Action Philosophy and intends to contribute to society through its daily business activities, thereby achieving its public mission and fulfilling its social responsibilities as an energy company.

## CSR Promotion System

Tokyo Gas established a CSR promotion system in October 2004 by setting up a CSR Promotion Committee chaired by an executive officer responsible for CSR. In December of the same year, the committee was reorganized into the Corporate Communications Promotion Committee under the CSR Section of the Corporate Communications Department.

The committee, which is responsible for promoting CSR management, consists of a chairperson and 18 general managers drawn from associated departments. It discusses and shares information on important CSR matters throughout the Group, including the revision of key CSR activities, identification of materiality in light of internal and external changes, and the status of CSR efforts. Committee proceedings are reported to the Corporate Executive Meeting and the Board of Directors for deliberation and authorization as necessary.



## CSR Management PDCA Cycle

We maintain a keen awareness of the evolving demands and expectations of society to discern the materiality of our CSR activities. In accordance with the direction of our business strategy, we set CSR KPIs and pursue them in the course of our business operations.

Progress reports on our CSR initiatives and feedback gathered from stakeholders is then incorporated into our business activities to continue the cycle as our contribution to the sustainable development of society.

### ● PDCA Cycle

