



ISETAN MITSUKOSHI HOLDINGS

Isetan Mitsukoshi Holdings Report 2019

Integrated Report <Second edition issued December 2019>

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Editorial Policy

The Isetan Mitsukoshi Group has been issuing the Integrated Report since fiscal year 2018, with the aim of having all of its stakeholders, including its shareholders and investors, understand the story of its value creation, in which the Group continues to grow sustainably by taking advantage of its universal values and strengths. This Report has been compiled by integrating financial information and non-financial information and referring to materials including the Guidance for Collaborative Value Creation that was announced by the Ministry of Economy, Trade and Industry. We will issue this Report every year, refining it to make it a constructive tool for dialogues with all stakeholders.

Environment
Social
Governance



Guidance for
Collaborative
Value Creation

Our philosophy

Connecting people and bridging times

Strive to change.

1. Observe and study your surrounding facts for constant growth.
2. Innovate and stay ahead of times.
3. Respect others.
Be inspired by diverse views and ideas.

be a new one.

The Isetan Mitsukoshi Group

“Our” refers to the Isetan Mitsukoshi Group itself and everyone working there.
“Our Philosophy” means the raison d’etre of the Isetan Mitsukoshi Group and the Group’s vision for itself.
It is also a guiding principle to which we should always return
and shows how each and every individual should change.