

Description Under the Act on Specified Commercial Transactions

Business operator's name or designation, address, and telephone number	QUOINE Pte. Ltd. 8 ORANGE GROVE ROAD #06-02 SINGAPORE (258342)
Business operator's representative or name of the manager of mail order sales operations	Kariya Kayamori
Service consideration	Consideration for using the service, such as the transaction fees, are set forth in "9 Fees" of the Trading Rules.
If money is to be paid by the individuals who receive services besides the abovementioned fees, the details and amounts thereof	The consideration incidental to transactions, such as the amount of withdrawal fees, are set forth in "9 Fees" of the Trading Rules
Timing and method of payment for service consideration	The transaction fees will be paid from a customer's transaction account each time an order is executed.
Timing of service provision	The money or virtual currency that customers acquire by using the services will be immediately delivered to their transaction accounts after the execution of the transaction takes effect. In principle, refunds of money or returns of virtual currency from transaction accounts will be carried out within three bank business days.
Service cancellation matters (including the relevant details if there are special provisions on withdrawing, etc. an application.)	Cancellation of an order will not be accepted after the execution of the transaction has taken effect. The Company will accept an order cancellation while a transaction is pending.
Expiration date of orders (if any)	None
The relevant details of the business operator's warranty against defect	No warranty against defects under any circumstances.

provisions (if any)	
The relevant details of the service provision terms (if any)	There are restrictions on the volume of transactions that a customer can execute. See “9 Fees” of the Trading Rules for details.
The amount to be borne by the individual if certain advertising matters are not indicated and the individual has requested the document stated in the proviso of Article 11 of the Act on Specified Commercial Transactions	None
Business operator’s email address	support@quoine.com * In case where a customer needs to contact the Company by phone, please request the telephone number of the Company through the email address above. The Company promptly let the customer know the telephone number upon the customers’ request.
Required computer specifications and performance attributes as well as other requirements for using the service	Recommended browsers for Windows/Mac OS Chrome 21.0 or higher Firefox 28 or higher Safari 6.1 or higher IE 11 or higher IE Mobile 10.0 or higher Support for mobile browsers Android and iOS applications are being developed

Effective: March 22, 2017