

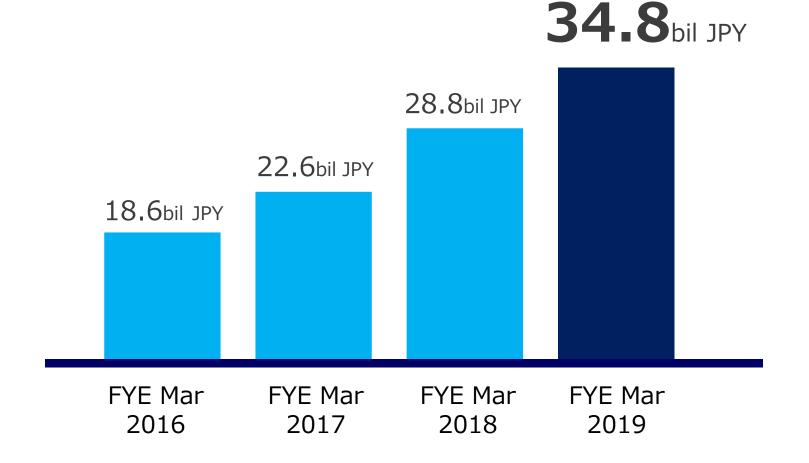
## 3rd Quarter of FYE Mar/2019 Earnings Review

February 7, 2019

- Consolidated Performance Summary for 3rd Quarter of FYE Mar/2019
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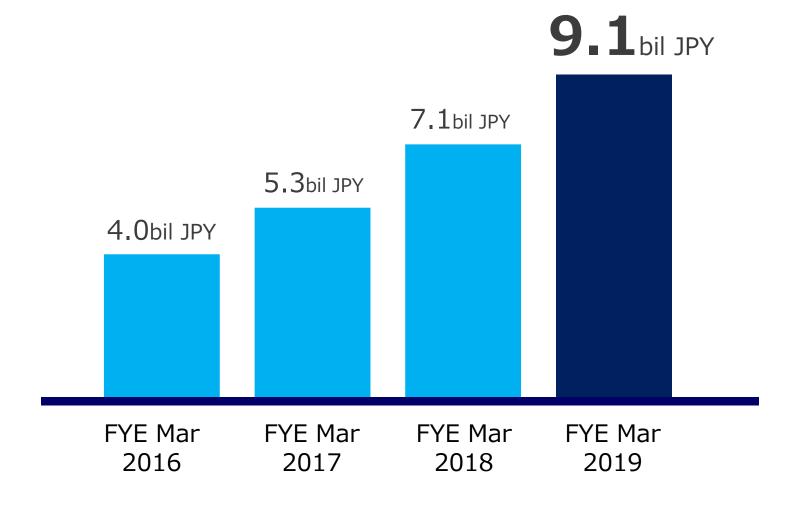
# Consolidated Performance Summary for 3rd Quarter of FYE Mar/2019

3Q (Apr.-Dec.) Sales



Increased 20.5%

3Q (Apr.-Dec.)
Operating Income



Increased 27.3%



## Job Board

Main Job Board total **Sales** 

22,254 M JPY + 21.5% YOY

- Unit price for [en]Career Change Info continued to increase due to measures taken to expand the share of Client budget. Its growth exceeded that of the market.
- Sales at site for Permanent recruitment agencies increased 41% YoY, showing high growth. This was contributed to by the steady effects of changing the fee-charging model and expanding the recruitment site specializing in high achievers in their 20s.

## Permanent Recruitment

Domestic total **Sales** 

8,177 M JPY + 20.3% YOY

- Permanent recruitment market is large in size and is stably maintaining high growth rate.
- Net sales of EWJ increased 26% YoY and it is maintaining high growth. In addition to its core job placement business, Professional contract service and RPO increased. en Agent made progress as expected.

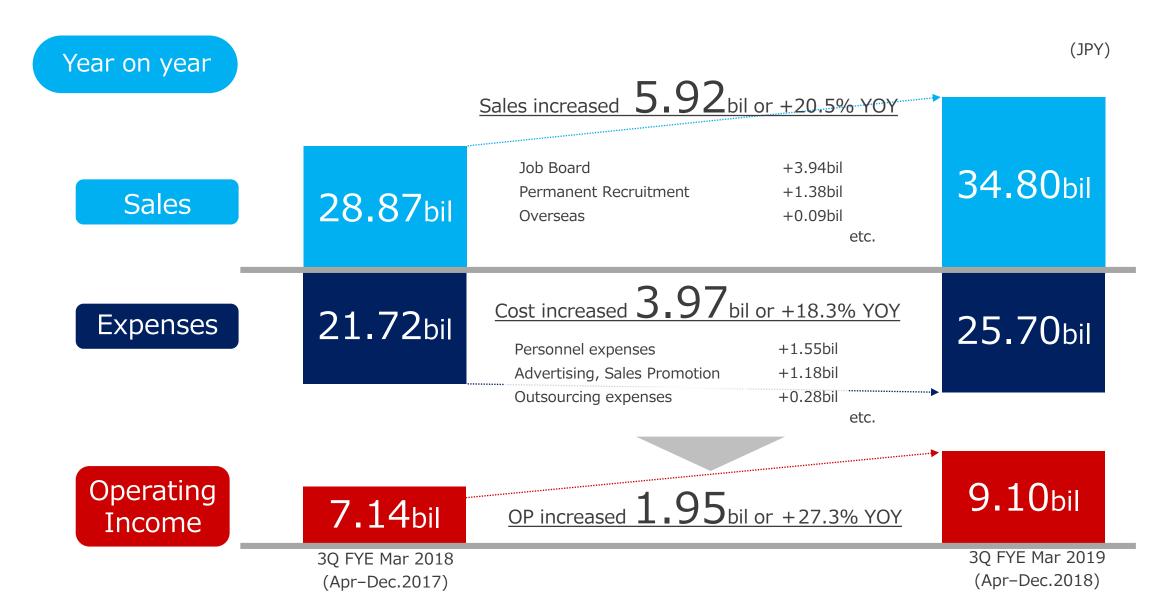
## Expenses, Others

- Advertising and sales promotion expenses increased 20.2% YoY, with funds generally invested as planned. Total expenses increased 18.3% YoY, mainly due to increase in personnel expenses and outsourcing expenses associated with enhancement of operational efficiency. Overall, performance was below the Plan.
- "HR OnBoard," which supports active participation and retention of new employees at an early stage, was launched free of charge to all client companies in February 2019.

The number of companies using "engage" exceeded 160,000.

	FYE Mar 2 (AprDec.		(ADIDec.2016)		YOY change (million yen)	YOY change	Note
	(million yen)	% of sales	(million yen)	% of sales			
Net Sales	28,875	100.0%	34,801	100.0%	5,926	20.5%	Growth achieved by Job Board sites and Permanent recruitment services, etc.
Cost of Sales	2,691	9.3%	3,430	9.9%	738	27.4%	
Personnel	1,834	6.4%	2,270	6.5%	435		Increase in production-related. Increase in personnel expenses due to growth in
Other	857	3.0%	1,160	3.3%	303	35.4%	EWJ's specialist dispatch service, etc.
Gross Profit	26,183	90.7%	31,370	90.1%	5,187	19.8%	
SGA (Sales, general & administrative)	19,033	65.9%	22,269	64.0%	3,235	17.0%	
Personnel	7,891	27.3%	9,008	25.9%	1,117	14.2%	Headcount increased mainly en-japan and EWJ.
Advertising, Sales Promotion	5,863	20.3%	7,046	20.2%	1,182	20.2%	Increased mainly in en-japan's Job Board. Enhanced online advertisements to attract members.
Other	5,279	18.3%	6,214	17.9%	935	17.7%	Outsourcing expenses, etc. increased in conjunction with the enhancement of operating efficiency.
Operating Income	7,149	24.8%	9,101	26.2%	1,951	27.3%	
Ordinary Income	7,251	25.1%	9,266	26.6%	2,014	27.8%	Increase in investment income based on equity method, etc.
Net Income attributable to en-japan	5,057	17.5%	6,487	18.6%	1,430	28.3%	

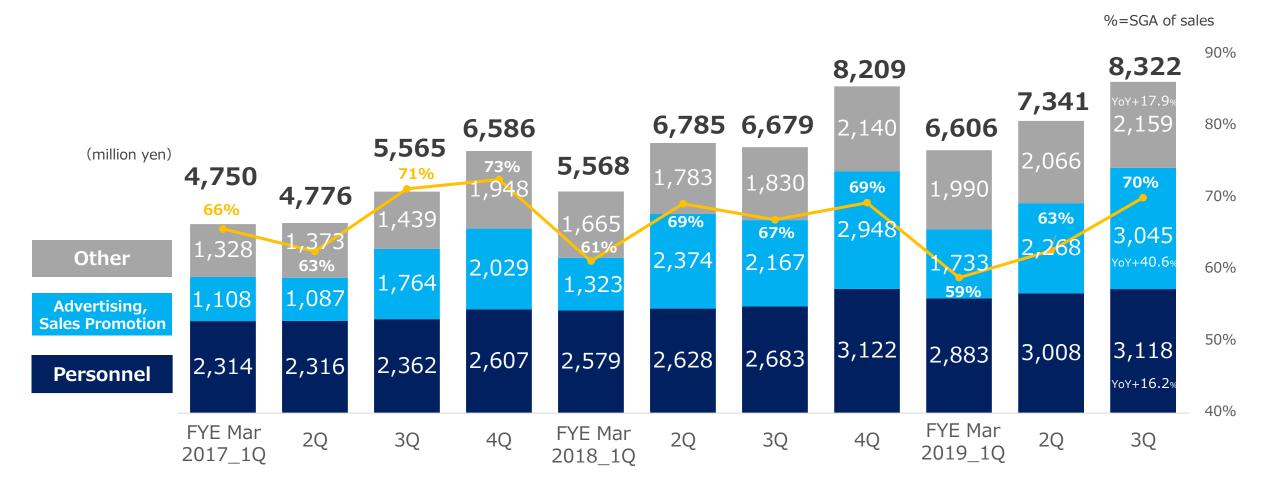






## SGA expenses increased 24.6% YOY in the Q3

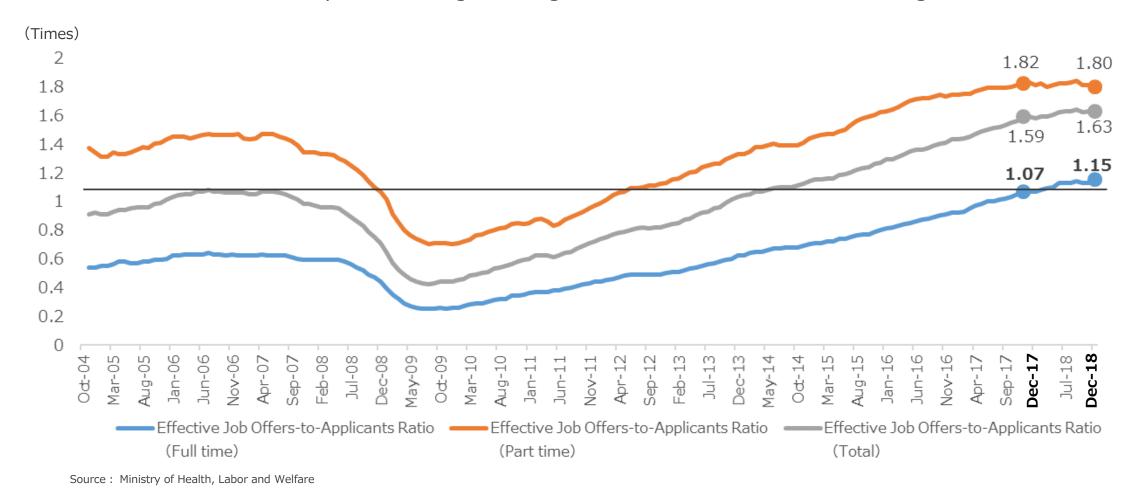
Advertising and sales promotion expenses increased 40.6% YoY and generally funds were utilized as planned.



# Market Environment and Topics

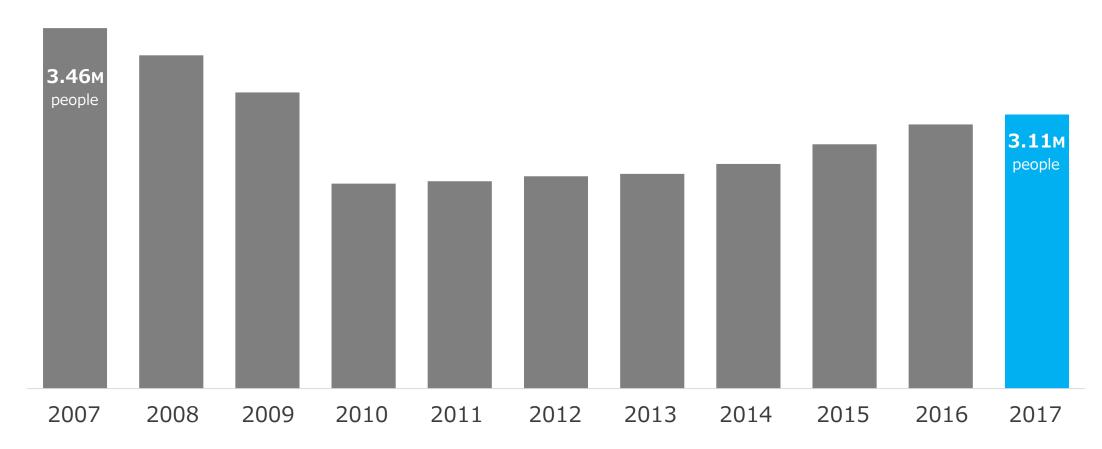
Job offers-to-applicants ratio continued to rise due to structural labor shortage.

Level of increase in job offers-to-applicants ratio for regular, full-time workers is the largest, with companies having a strong sense that there is a labor shortage.



People changing careers

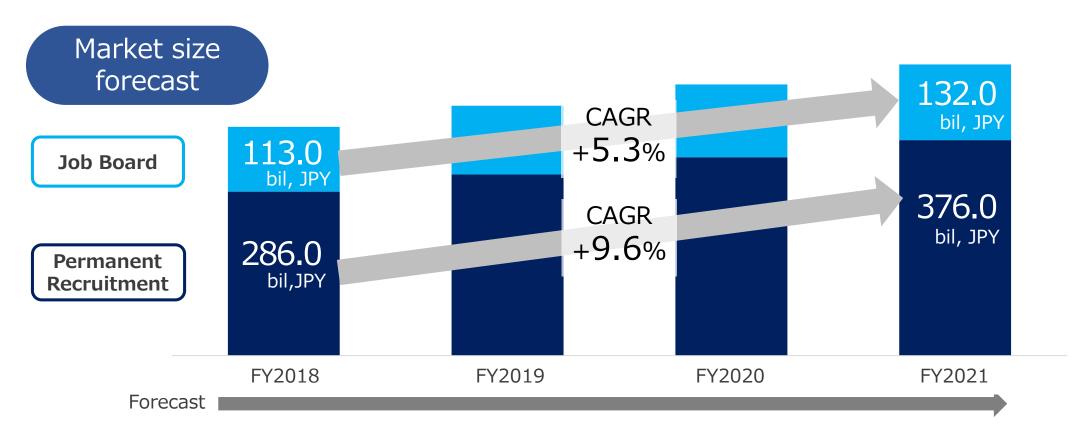
Number of people changing careers on the rise in Japan



Source: Prepared by en-japan based on materials released by Static Bureau of the Ministry of Internal Affairs

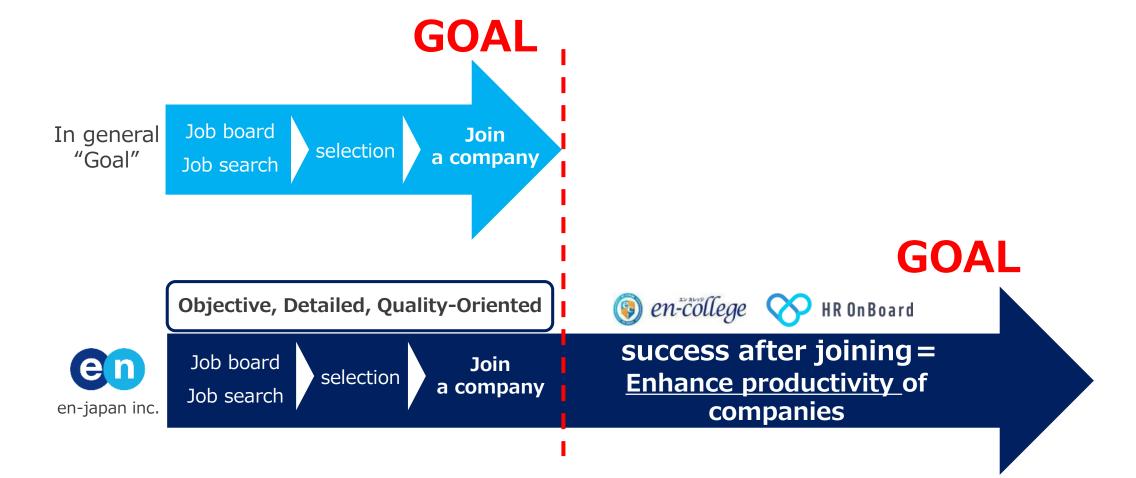
## Hiring market is expected to expand due to structural labor shortage.

Permanent recruitment market is steady in particular, both in market size and growth rate.



Source: Prepared by en-japan based on "Current Status and Prospects of Human Resources Business 2018" by Yano Research Institute Ltd.

en-japan's goal is to have workers demonstrate competence upon entering companies. en-japan focuses on recruitment with little mismatches and post-employment support.

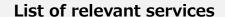




## Launched to All Client Companies Free of Charge

(From February 2019)

Expansion of measures toward realizing "success after joining" Quantification of data on "success after joining" will also be worked on by utilizing Tech.



iroots

**GD エブ転職** 

**◎ エンエージェント** 

**Con** ミドルの転職

AMBI

🔾 engage

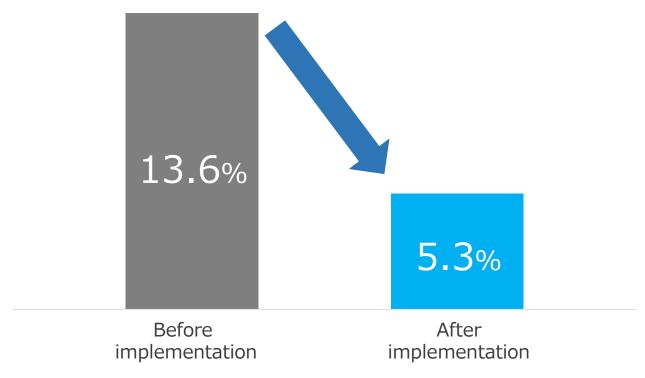








Turnover Rate



Turnover rate decreased in companies that have implemented the tool.

<sup>\*</sup>Average turnover rate of 112 companies that have implemented HR OnBoard as a pilot

# Our service offered to "Google for Jobs" provided by Google January 23, 2019

## List of relevant services









[en]Career Change Consultant



[en]Temp to Perm Info for Women

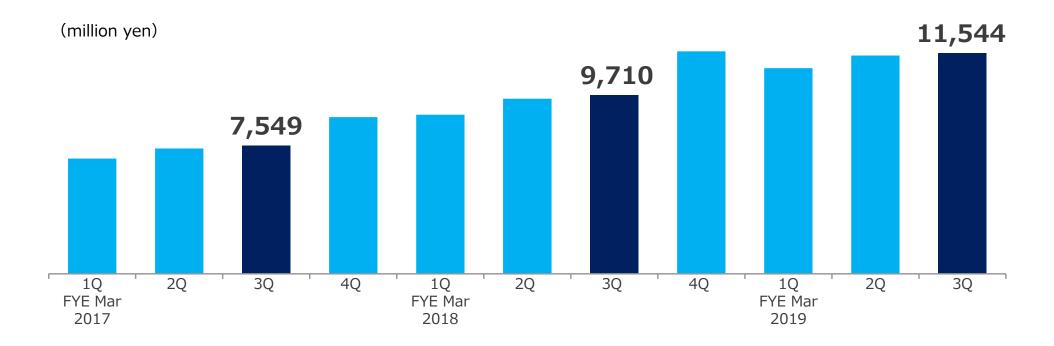


"KAISHA NO HYOBAN"



- If relevant, recruitment information presently disclosed in recruitment sites and hiring-related tools which we operate and provide will be presented as search results on "Google for Jobs".
- Our word-of-mouth site and "KAISHA NO HYOBAN," a company evaluation site, are also available.

# Performance Summary for 3rd Quarter of FYE Mar/2019 by Main Services



	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q
(Million yen)	FY2017	FY2017	FY2017	FY2017	FY2018	FY2018	FY2018	FY2018	FY2019	FY2019	FY2019
[en]Career Change Info (Job board, SH ads=Retainer fee+Success fee )	2,694	3,065	3,296	4,097	3,906	4,405	4,307	5,563	4,887	5,132	5,153
Other sites (Sites for Permanent Recruitment agencies and Temporary staffing companies)	1,407	1,493	1,578	1,855	1,747	1,873	2,063	2,416	2,228	2,428	2,421
en world Japan(Permanent Recruitment)	1,296	1,285	1,122	1,176	1,295	1,321	1,357	1,519	1,586	1,705	1,719
Overseas subsidiaries (Vietnam , India , Singapore , Thailand , Australia)	644	738	730	709	734	849	858	825	768	873	897
Other	945	841	837	975	1,193	1,139	1,170	1,326	1,467	1,330	1,374
Total	6,977	7,413	7,549	8,767	8,865	9,557	9,710	11,606	10,880	11,426	11,544

<sup>\*</sup> Effective FYE Mar/2019, sales of aptitude tests are transferred to the education and evaluation business. No retroactive adjustments have been made.

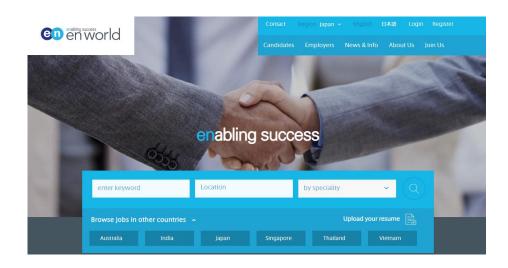
## Results of en world Japan

# Sales Operating Income 1,719M JPY 26.6% increase vs. YOY 176M JPY 51.4% increase vs. YOY Apr.-Dec. 5,011M JPY 26.1% increase vs. YOY 611M JPY 23.8% increase vs. YOY

- The core permanent recruitment business and professional contract business performed favorably. RPO also stably contributed to sales.
- Income also increased favorably due to growth in sales.
- Sales Operating Income (Million Yen)



In addition to the core permanent recruitment business, professional contract service and the new RPO service business developed.



Permanent Recruitment Handles mainly job offerings of management-level executives and specialists of global companies inside and outside Japan

Professional Contract service Dispatch of highly skilled specialists and management-level personnel on a fixed-period project basis

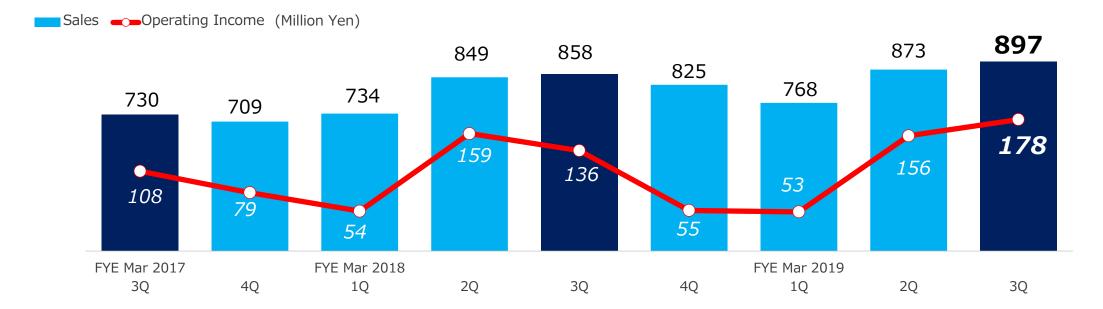


Recruitment Process Outsourcing (RPO) Provision of total support acting on behalf of clients to discover talented staff and carry out related back office work

## Results of overseas subsidiaries

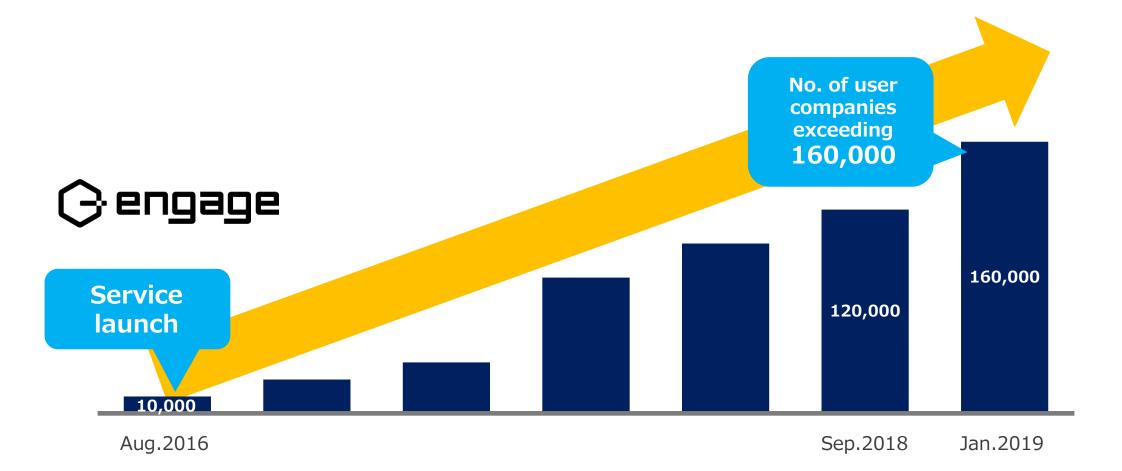
		Sal	es	Operating Income			
30	OctDec.	897 M JPY	4.6% increase vs. YOY	<b>178 M</b> JPY	30.4% increase vs. YOY		
JŲ	AprDec.	2,539 M JPY	4.0% increase vs. YOY	388 M JPY	10.5% increase vs. YOY		

- In addition to Vietnam, a priority country, sales in Singapore increased YoY.
- While India is undergoing structural reconstruction, sales are beginning to return to the same level as the previous year. Expenses are also efficiently used. Income has started to increase in overseas subsidiaries as a whole.



HR-Tech

The number of companies using "engage" topped 160,000.



**Issues for** companies Small and medium-sized companies in particular do not allocate resources to their recruiting sites (slow updates, not smartphonecompatible, design issues, etc.)

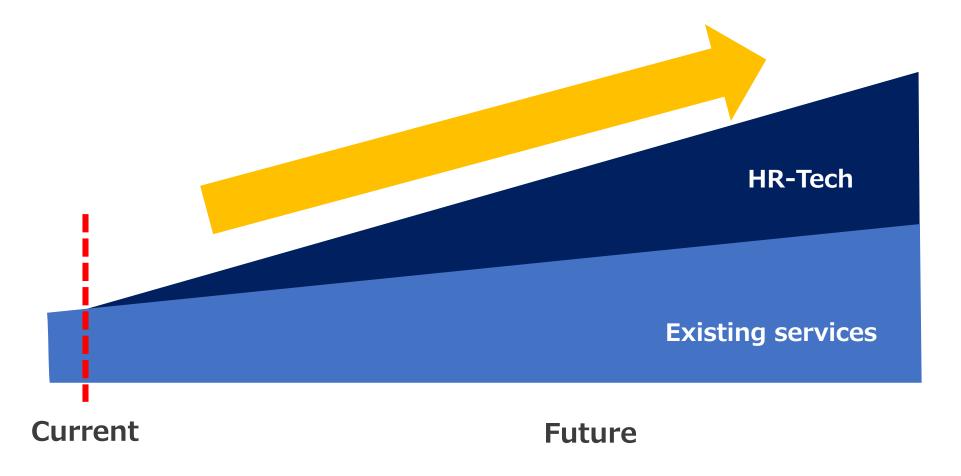
## **Solutions**





- [1] Easy-to-build company recruiting sites (compatible with all employment formats)
  - · Stylish, template-based, extensive use of images
  - Optimized for smartphone displays (responsive)
- [2] Help with recruiting activities
  - Automatically list on recruiting search engines (such as indeed)
  - Targeted scouting among 7 million members of [en]Career Change Info
- [3] Applicant Tracking System (ATS)
  - Applicant resume management
  - Chat messages to arrange interviews

Image Sales & OP Aim for stable growth in existing business and accelerated growth using HR-tech

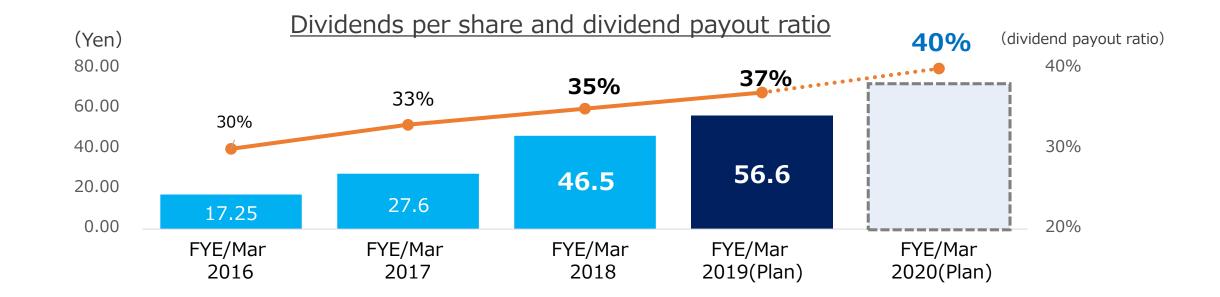


## Return to Shareholders

Basic policy The company targets a dividend payout ratio of over 30% and will decide the specific dividend payout ratio in consideration of business performance, financial conditions, investment plans, and other factors each fiscal year. In the medium-term, the company aims to achieve a dividend payout ratio of 40% for the fiscal year ending March 31, 2020.

**FYE Mar/2019** 

The dividend payout ratio plan: 37%, \$56.6



## Appendix

\*Effective the 1st quarter of FYE Mar/2019, net sales of aptitude tests in the hiring business are transferred to the education and evaluation business. Figures for the corresponding period of the previous fiscal year have been adjusted to reflect this change.

		3Q FYE Mar (AprDec.2		3Q FYE Mar 2019 (AprDec.2018)		YOY change (million yen)	YOY change (%)	
		(million yen)	% of Sales	(million yen)	million yen) % of Sales			
Net Salo	es	27,972	100.0%	33,851	100.0%	5,878	21.0%	
Cost of	Sales	2,600	9.3%	3,321	9.8%	721	27.7%	
Gross P	rofit	25,372	90.7%	30,530	90.2%	5,157	20.3%	
SGA(Sale		18,224	65.2%	21,523	63.6%	3,299	18.1%	
	Personnel	7,446	26.6%	8,582	25.4%	1,135	15.3%	
	Advertising, Sales Promotion	5,842	20.9%	7,013	20.7%	1,170	20.0%	
	Other	4,935	17.6%	5,928	17.5%	992	20.1%	
Operati	ng Income	7,148	25.6%	9,006	26.6%	1,858	26.0%	

Hiring **Business** 

#### **Job Board**

[en]Career Change Info, [en]Career Change Consultant, AMBI, [en]Temporary Placement Info, en BAITO, i-tank japan, Overseas subsidiaries, etc.

#### **Permanent Recruitment**

en Agent, en world Japan, Overseas subsidiaries, etc.

#### Others

Hiring related system, Zeku, New Businesses, etc.

## Site for Permanent Recruitment Agencies



[en] Career Change Consultant grew strongly,

promoted by the change to a pay-per-success type fee-charging model and service usage by clients. "AMBI", since its release in 2017, has been maintaining a smooth launch.

[en] Career Change Consultant





- Career change site for high achievers in their 30s and 40s.
- With the site concept of "Mid-career professionals going to the next stage," the site supports mid-career-generation people assuming key roles in management whom companies have a strong wish to employ.



- Career site specializing in high achievers in their 20s.
- Many job offerings with an annual income of 5 million yen or more, potential jobs, and jobs for would-be executives, nextgeneration leaders, and managers are listed.

# [3Q FYE Mar/2019 Results] Income statement of Education/Evaluation & Other business (Consolidated)

\*Effective the 1st quarter of FYE Mar/2019, net sales of aptitude tests in the hiring business are transferred to the education and evaluation business. Figures for the corresponding period of the previous fiscal year have been adjusted to reflect this change.

	3Q FYE Mar 2018 (AprDec.2017)		3Q FYE Mai (AprDec.)		YOY change (million yen)	YOY change (%)
	(million yen)	% of Sales	(million yen)	% of Sales		
Sales	974	100.0%	1,033	100.0%	58	6.0%
Cost of Sales	155	15.9%	177	17.2%	22	14.6%
Gross Profit	819	84.1%	855	82.8%	36	4.4%
SGA(Sales, general & administrative)	753	77.3%	766	74.2%	13	1.8%
Personnel	444	45.6%	424	41.1%	-20	-4.6%
Advertising, Sales Promotion	20	2.1%	33	3.2%	12	58.0%
Other	287	29.5%	309	29.9%	21	7.6%
Operating Income	66	6.8%	89	8.6%	22	34.3%

Education/Evaluation & Other business

### **Education / Evaluation**

en College, Consultation on recruitment , and Aptitude test development, etc.

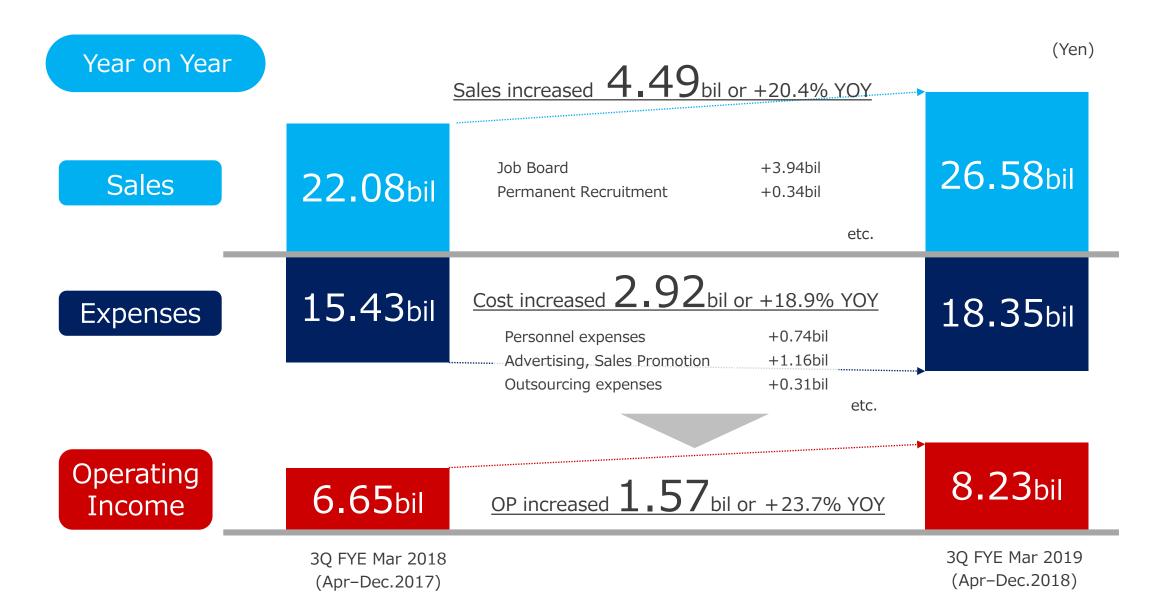
### **Subsidiary**

Cbase (HR related system)

## Other

New business

	3Q FYE Mar 2018 (AprDec.2017)		3Q FYE Mar (AprDec.2	YOY change (million yen)	YOY change (%)		
	(million yen)	% of Sales	(million yen)	% of Sales	(minori yen)		
Net Sales	22,087	100.0%	26,584	100.0%	4,497	20.4%	
Cost of Sales	1,601	7.2%	1,976	7.4%	375	23.4%	
Personnel	789	3.6%	957	3.6%	167	21.2%	
Other	811	3.7%	1,019	3.8%	208	25.7%	
<b>Gross Profit</b>	20,486	92.8%	24,608	92.6%	4,121	20.1%	
SGA(Sales, general & administrative)	13,829	62.6%	16,377	61.6%	2,547	18.4%	
Personnel	4,507	20.4%	5,083	19.1%	575	12.8%	
Advertising, Sales Promotion	5,750	26.0%	6,919	26.0%	1,169	20.3%	
Other	3,571	16.2%	4,373	16.5%	802	22.5%	
Operating Income	6,656	30.1%	8,230	31.0%	1,574	23.7%	
Ordinary Income	6,716	30.4%	8,354	31.4%	1,637	24.4%	
Net Income	4,783	21.7%	5,893	22.2%	1,109	23.2%	





\*Effective the 1st quarter of FYE Mar/2019, net sales of aptitude tests in the hiring business are transferred to the education and evaluation business. Figures for the corresponding period of the previous fiscal year have been adjusted to reflect this change.

	3Q FYE Mar 2018 (AprDec.2017) ** reference		3Q FYE Mar 2 (AprDec.20	YOY change (million yen)	YOY change	
	(million yen)	% of Sales	(million yen)	% of Sales	(minori yen)	(70)
Sales	21,545	100.0%	25,867	100.0%	4,321	20.1%
Cost of Sales	1,489	6.9%	1,813	7.0%	324	21.8%
<b>Gross Profit</b>	20,056	93.1%	24,053	93.0%	3,996	19.9%
SGA(Sales, general & administrative)	13,454	62.4%	15,856	61.3%	2,401	17.9%
Personnel	4,267	19.8%	4,775	18.5%	508	11.9%
Advertising, Sales Promotion	5,741	26.6%	6,887	26.6%	1,146	20.0%
Other	3,446	16.0%	4,192	16.2%	746	21.7%
Operating Income	6,602	30.6%	8,197	31.7%	1,594	24.2%

### Hiring Business

(Non-consolidated)

### Job Board

[en]Career Change Info, [en]Career Change Consultant, AMBI, [en]Temporary Placement Info, en BAITO, etc.

#### **Permanent Recruitment**

en Agent, etc.

### Others

Hiring related system New Businesses, etc.

# [3Q FYE Mar/2019 Results] Non-consolidated Income Statement of Education/Evaluation and other businesses



\*Effective the 1<sup>st</sup> quarter of FYE Mar/2019, net sales of aptitude tests in the hiring business are transferred to the education and evaluation business. Figures for the corresponding period of the previous fiscal year have been adjusted to reflect this change.

		3Q FYE Mar (AprDec.2017)		3Q FYE Mar 2019 (AprDec.2018)		YOY change (million yen)	YOY change (%)
		(million yen)	% of Sales	(million yen)	% of Sales	(minori yen)	(70)
Sales		491	100.0%	717	100.0%	225	45.9%
Cost o	of Sales	103	21.1%	162	22.7%	58	56.8%
Gross	Profit	387	78.9%	554	77.3%	166	43.0%
	ales, general istrative)	339	69.0%	521	72.7%	181	53.6%
	Personnel	218	44.5%	305	42.6%	86	39.7%
	Advertising, Sales Promotion	8	1.8%	32	4.5%	23	271.8%
	Other	111	22.7%	183	25.6%	71	64.1%
Opera	ting Income	48	9.9%	33	4.7%	-15	-31.2%

Education/Evaluation & Other business

(Non-consolidated)

**Education / Evaluation** 

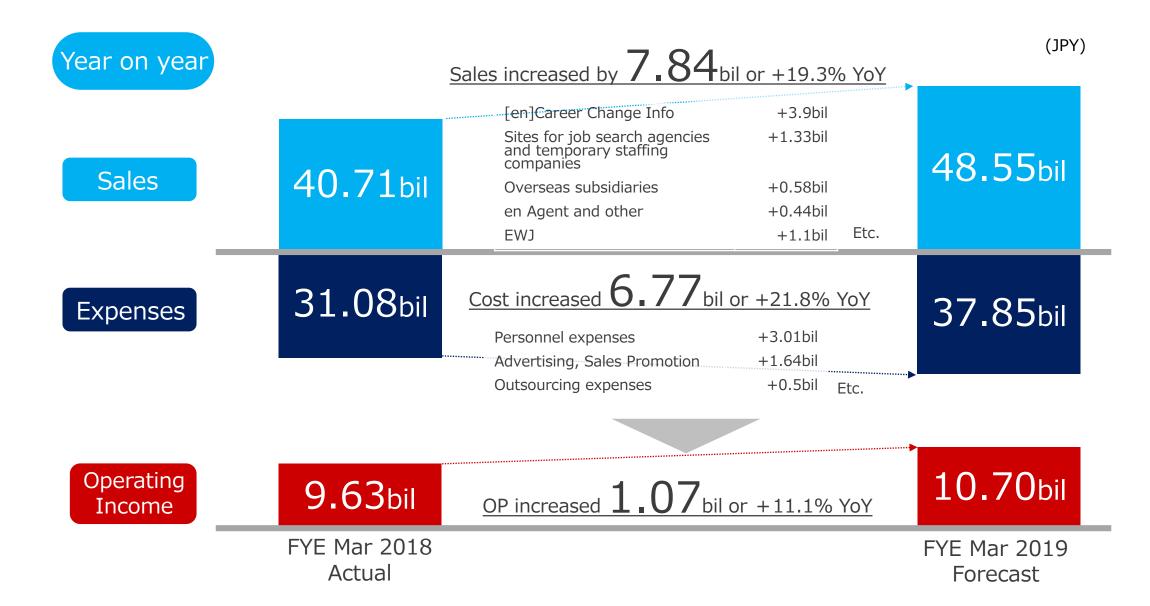
en College, Consultation on recruitment, and Aptitude test development, etc. Other

New business

# FYE Mar/2019 Earnings Forecast

- Consolidated, Company, Segment, Main Services -

	FYE Mar 2018 (Apr.2017–Mar.2018)  FYE Mar 2019 Forecast (Apr.2018–Mar.2019)		st	YOY change (million yen)	YOY change	Note	
	(million yen)	% of Sales	(million yen)	% of Sales			
Net Sales	40,710	100.0%	48,550	100.0%	7,839	19.3%	Growth achieved mainly by en-japan and EWJ
Cost of Sales	3,835	9.4%	5,278	10.9%	1,442	37.6%	
Personnel	2,615	6.4%	3,584	7.4%	968		Strengthening of investment in script production-related expenses
Other	1,220	3.0%	1,694	3.5%	473	38.8%	Manpower reinforcement at EWJ
<b>Gross Profit</b>	36,875	90.6%	43,272	89.1%	6,396	17.3%	
SGA (Sales, general & administrative)	27,243	66.9%	32,572	67.1%	5,328	19.6%	
Personnel	11,012	27.1%	13,057	26.9%	2,044	18.6%	Increase due to hiring of new graduates and midcareer hires by en-japan
Advertising, Sales Promotion	8,811	21.6%	10,448	21.5%	1,636	18.6%	Primarily online advertisements linked to sales
Other	7,419	18.2%	9,067	18.7%	1,647	22.2%	Necessary outsourcing expenses associated with the enhancement of operating efficiency
Operating Income	9,631	23.7%	10,700	22.0%	1,068	11.1%	
Ordinary Income	9,736	23.9%	10,720	22.1%	983	10.1%	
Net Income attributable to en-japan	6,368	15.6%	7,330	15.1%	961	15.1%	



(Million yen)

		FYE Mar/2018 Actual	FYE Mar/2019 Forecast	YoY change	Note
	Sales	31,437	37,100	18.0%	
en-japan	Operating Income	9,029	9,602	6.3%	
	Operating Income ratio(%)	28.7%	25.9%		
	Sales	5,493	6,600	20.2%	RPO. Advance investment in expenses associated with
en world Japan	Operating Income	672	720	7.1%	the strengthening of the
	Operating Income ratio(%)	12.2%	10.9%		specialist dispatch service
	Sales	3,261	3,849	18.0%	
Overseas Subsidiaries	Operating Income	407	519	27.5%	
	Operating Income ratio(%)	12.5%	13.5%		
	Sales	776	1,252	61.3%	Full consolidation of a new consolidated subsidiary ZEKU
Other Subsidiaries	Operating Income	-8	257		consolidated subsidiary ZERO
	Operating Income ratio(%)	-1.0%	20.5%		
Company-wide	Sales	-257	-251	_	
adjustments	Operating Income	-469	-398		

\*Effective the 1st quarter of FYE Mar/2019, net sales of aptitude tests in the hiring business are transferred to the education and evaluation business. Figures for the corresponding period of the previous fiscal year have been adjusted to reflect this change.

(Million yen)

		FYE Mar/2018 Actual	FYE Mar/2019 Forecast	YoY change
	Sales	39,485	47,191	19.5%
Hiring Business	Operating Income	9,652	10,606	9.9%
	Operating Income ratio(%)	24.4%	22.5%	
Education	Sales	1,337	1,358	1.6%
and Evaluation	Operating Income	69	93	34.8%
	Operating Income ratio(%)	5.2%	6.8%	
Company-wide	Sales	-112	0	_
adjustments	Operating Income	-90	0	

(Million yen)

			Sales		
Hiring Business	FYE Mar/2018 Actual	YoY change (vs FYE Mar/2017)	FYE Mar/2019 Forecast	YoY change	Note
Job Board	26,291	34.9%	31,520	19.9%	[en]Career Change Info, [en]Career Change Consultant, and sites for temprary staffing companies, stc.
Permanent Recruitment	9,279	18.6%	10,830	16.7%	Total of domestic Permanent Recruitment services
Overseas Subsidiaries	3,261	15.6%	3,849	18.0%	Mainly Permanent Recruitment. Navigos operates job board also.

# Medium-Term Management Plan

- Revised May, 2018 -

Plan for FYE Mar/2020 Sales

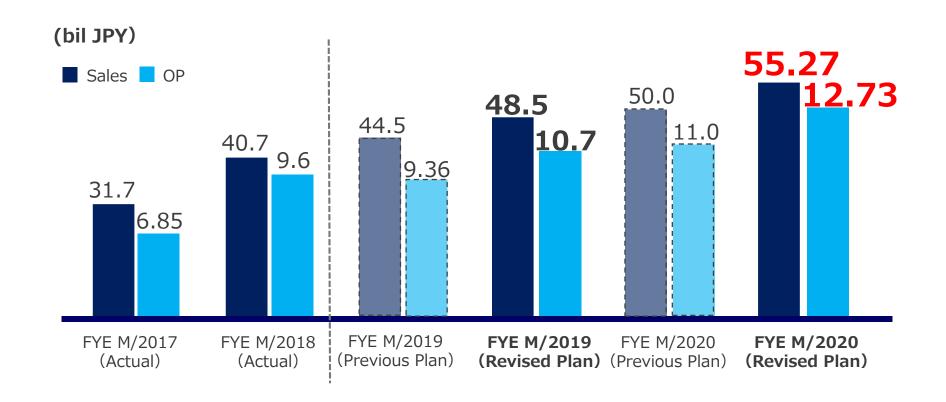
Operating **Income** 

**55.3** 

12.7

bil JPY (vs. previous Plan + 5.3bil )

bil JPY (vs. previous Plan + 1.7bil )





#### The area of recruiting services

**Existing Services** 

#### **New Services**

\*Services started after 2015

Fields other than the job placement field

en 工/転職
[en]Career Change Info

en ミドルの転職 [en]Career Change Consultant

en 工力派遣
[en]Temporary Placement Info

en Agent

**en** world

Overseas subsidiaries

en IJ/// en BAITO

 Expansion of scope of the site for temporary staffing companies

AMBI

 Recruitment site specializing in high achievers in their 20s

#### © ミドルの転職 Gengage

Introduction of direct recruiting

#### 🔾 engage

Free-of-charge cloud-type hiring support system



 Hiring & employment management services for temporary staffing companies

LINE Career

etc.

□ InsightTech

**©D** エン婚活 エージェント en KONKATSU Agent Inc.

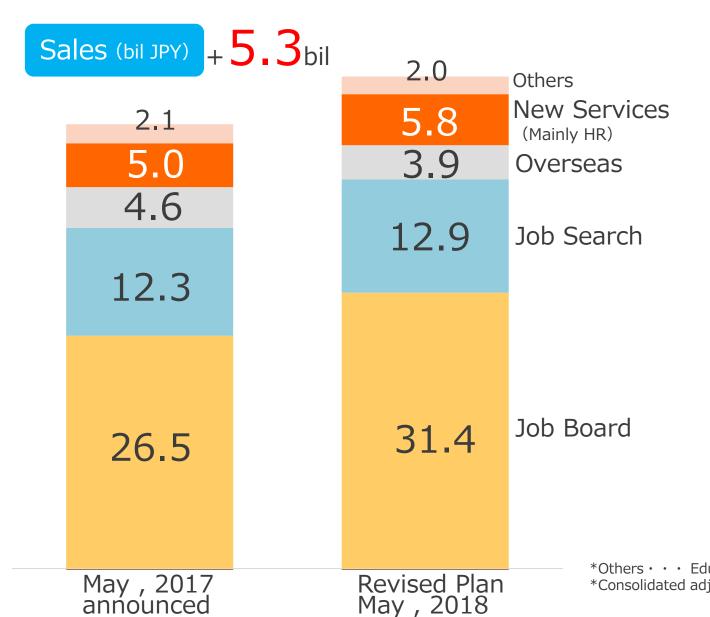
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etc.

Cic

etc.



Increase by approximately

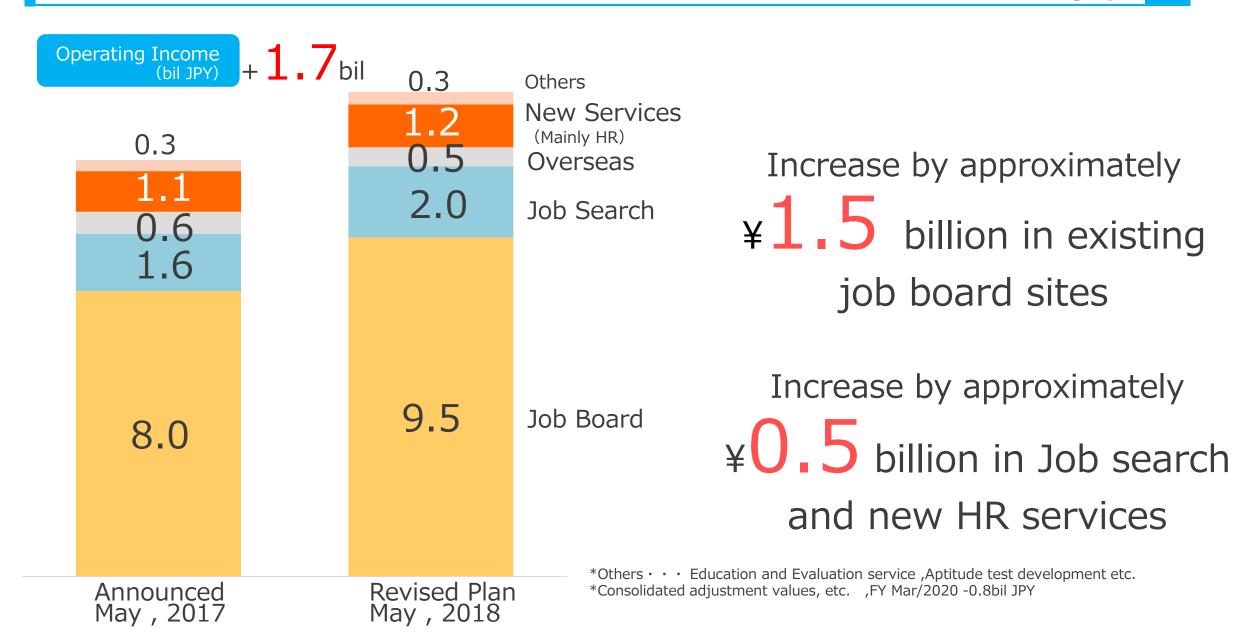
¥5.0 billion in existing job board sites

Increase by approximately

¥ 1.4 billion in Job Search and new HR services

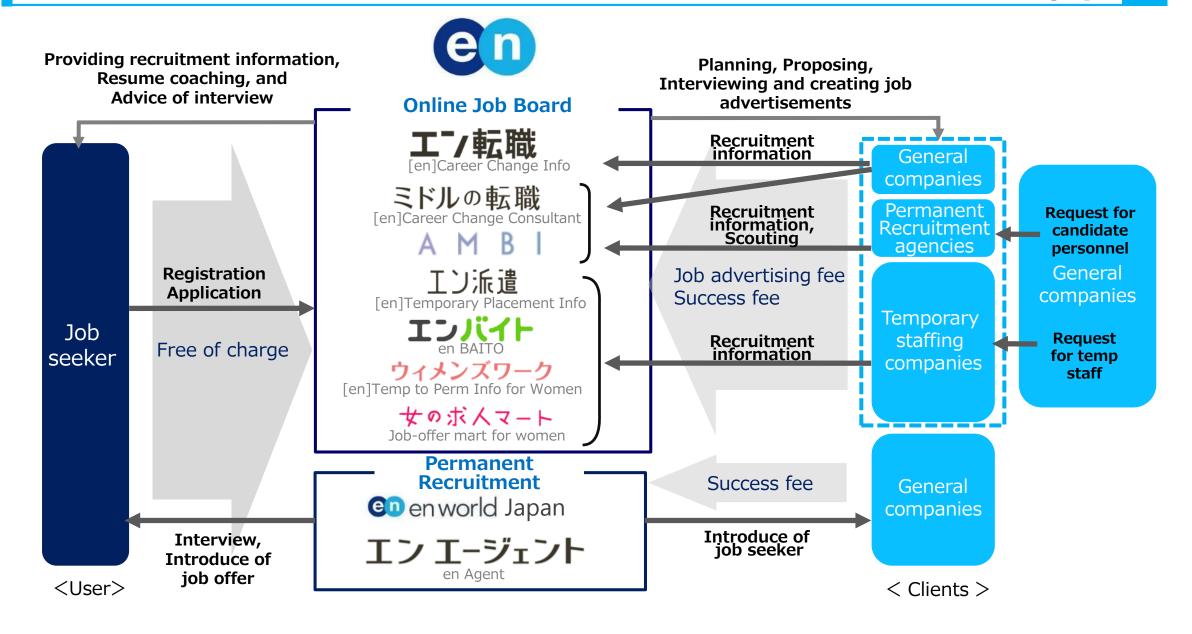
<sup>\*</sup>Others  $\cdot$  · · Education and Evaluation service, Aptitude test development etc.

<sup>\*</sup>Consolidated adjustment values, etc. FYE Mar/2020 -0.7bil



# Company Overview

【 Company Name 】	en-japan Inc.
【 Establishment 】	January 14, 2000
[ Representatives ]	Michikatsu Ochi (Chairman) Takatsugu Suzuki (President)
【 Headquarters 】	Shinjuku I-land Tower, 6-5-1 Nishi-Shinjuku, Shinjuku-ku, Tokyo
【 Total Stockholder's Equity 】	JPY 1,194million (as of Dec. 2018)
[Stock Listing ]	The First Section of the Tokyo Stock Exchange / (code: 4849)
[Fiscal Year ]	April 1 – March 31
[ Number of Employees ]	Consolidated 2,767, Non-consolidated 1,502 (as of Dec. 2018)
[ Number of Outstanding Shares ]	49,716,000 (as of Dec. 2018)
【 Business Description 】	<ul> <li>(1) Internet job recruitment service</li> <li>(2) Permanent recruitment service</li> <li>(3) Implementation of training, seminars</li> <li>(4) Consultation on recruitment, Aptitude test development</li> </ul>



#### <Hiring Business • Job Board (Domestic) >

	Contents	Characteristics	Users	Clients
[en]Career Change Info <b>©</b> エーケ転職	Site for Comprehensive Career Change Info	<ul> <li>Companies which put their recruitment ads on the job board are carefully researched and taken pictures by en-japan.</li> <li>Honest and detailed recruitment information developed by en-japan from the perspective of job seekers.</li> </ul>	Mainly 20s	General Companies
[en]Career Change Consultant ②D ミドルの転職	Collective site for Permanent Recruitment agencies	<ul> <li>Over 500 recruitment companies whose specialties are career change for job seekers in 30's and 40's, and job information are available</li> <li>Disclose consultants specialty areas, their achievements, together with evaluations by users</li> </ul>	• 30s to 40s	Permanent Recruitment agencies, General Companies
A M B I	Recruitment site specializing in high achievers in their 20s	<ul> <li>Mainly listing information for users in their 20s with yearly income of 5 million yen or more</li> <li>The site is designed to focus on headhunting from companies and job placement agencies</li> </ul>	• Mainly 20s	Permanent Recruitment agencies, General Companies
[en]Temporary Placement Info ・ エン派遣	Collective site for temporary staffing companies	Temp agencies reputations and job information are available     User friendly search function which does not require complicated user guide	Females in their 20s to mid-40s	Temporary staffing companies
en BAITO	Part-time job information site	<ul> <li>Part-time job information mostly owned by temporary staffing companies</li> <li>User friendly functions such as job-recommendation based on their search history</li> </ul>	University students     Graduates without jobs     Housewives     Permanent part-timers	Temporary staffing companies
[en]Temp to Perm Info for Women	Recruitment information site for females	<ul> <li>A recruitment information site for females wishing to work as full-time regular employees.</li> <li>The site lists only such openings for "full-time employees or possible upgrade to full-time employee".</li> <li>Offers a number of listings for office-work posts.</li> </ul>	• Females in their 20s to 30s	Temporary staffing companies
Job-offer mart for women 女の求人マート	Recruitment information site for females	<ul> <li>Comprehensive job board for women</li> <li>Covers wide variety of jobs regardless of employment contract of each area</li> </ul>	• Females in their 20s to 40s	Temporary staffing companies
Career BAITO <b>◇</b> ‡+リアバイト	Internship information sites for university students	<ul> <li>Targeting university students who look for "paid internship jobs that can foster their abilities," rather than seeking those jobs purely for money</li> <li>The pioneer site for internship jobs which is the best in the country in terms of both performance and the number of jobs</li> </ul>	University students	General Companies

#### Our business contents 2



#### <Hiring Business • Permanent Recruitment (Domestic) >

	Contents	Characteristics	Clients
en world Japan	Permanent Recruitment	<ul> <li>Clients are foreign companies with sales, service, production and other sites in Japan and Japanese companies with global operations</li> <li>Handling Japanese-English bilingual middle management to executive level positions</li> </ul>	<ul><li>Foreign companies</li><li>Japanese companies</li></ul>
en Agent <sup>©</sup> エンエージェント	Permanent Recruitment	Job search services that leverage en Japan's job-seeker database and the track record of its past business transactions with corporate clients	· Japanese companies

#### <Hiring Business (Overseas) >

	country	Contents	Characteristics	Clients
<b>©</b> n world	Singapore	Permanent Recruitment	<ul> <li>Clients are local business companies and global business companies operating in Singapore.</li> <li>Engages mainly in placing local and global individuals.</li> </ul>	Local Companies     Global Companies
	Thailand	Permanent Recruitment	<ul> <li>Offers job search services under the TOP TALENT ASIA brand.</li> <li>Mainly places management-level individuals.</li> <li>Strong in high income-earning zone.</li> </ul>	· Local Companies · Global Companies
	Australia	Permanent Recruitment	<ul> <li>Clients are local business companies and global business companies operating in Australia.</li> <li>Particularly strong in placing engineers.</li> </ul>	<ul><li>Local Companies</li><li>Global Companies</li></ul>
Navigosearch an en world group company	Vietnam	Permanent Recruitment	<ul> <li>No. 1 service in Vietnam.</li> <li>Engages in placing management-level individuals in local and global business companies.</li> <li>Enhancing Japanese companies in Vietnam.</li> </ul>	<ul><li>Local Companies</li><li>Global Companies</li><li>Japanese companies</li></ul>
vietnamworks Seize the Opportunity	Job I		<ul> <li>No. 1 recruiting website in Vietnam.</li> <li>Clients are local individuals and local and global business companies.</li> <li>Enhancing Japanese companies in Vietnam.</li> </ul>	<ul><li>Local Companies</li><li>Global Companies</li><li>Japanese Companies</li></ul>
***NEW ERA an en world group company	India	Permanent Recruitment	<ul> <li>Clients are local business companies and global business companies operating in India.</li> <li>Mainly places high income-earning zone. Particularly strong in IT field.</li> </ul>	· Local Companies · Global Companies

<sup>\*</sup>Talent Alliance (Beijing) Technology Development Limited is equity method affiliated company (Job Board).



#### <Hiring Business • Others>

	Contents	Characteristics	Clients
ZEKU 株式会社ゼクウ	Hiring management system Operation management system	<ul> <li>Uniform management of various data and functions, e.g. hiring information, interviewers, response to applications, and effectiveness measurement.</li> <li>Uniform management of hired staff and job listings.</li> </ul>	Temporary staffing companies General Companies

#### < Education / Evaluation Business >

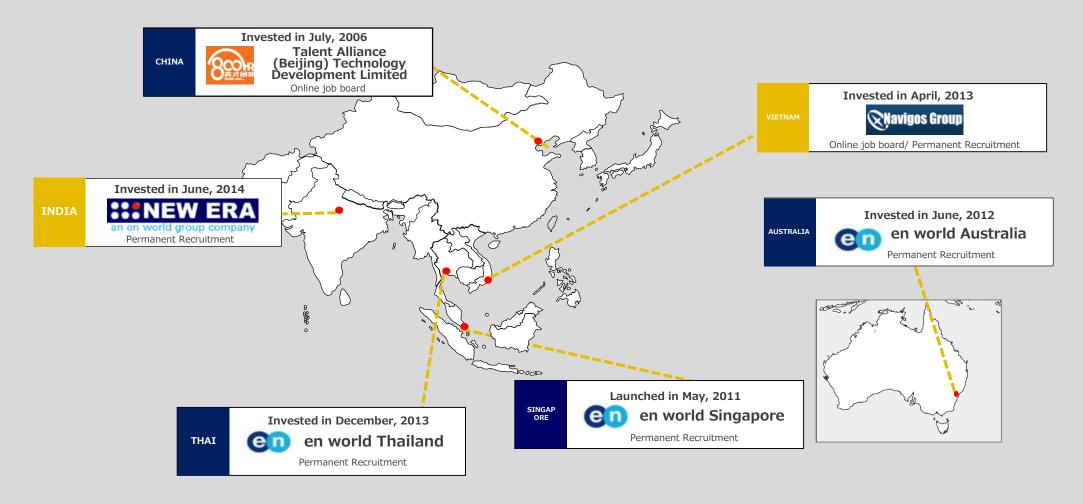
	Contents	Characteristics	Clients
ig en-college	<ul><li>Employee training</li><li>Aptitude test development</li><li>Personnel system development</li></ul>	<ul> <li>Skill-enhancement training for personnel in charge of recruiting, and development and sales of screening tests</li> <li>Operation of en-College, a fixed-fee education service</li> <li>Development of personnel evaluation system aimed at maximizing competence of individuals</li> </ul>	General Companies

#### <Other New Business \*Unconsolidated subsidiary >

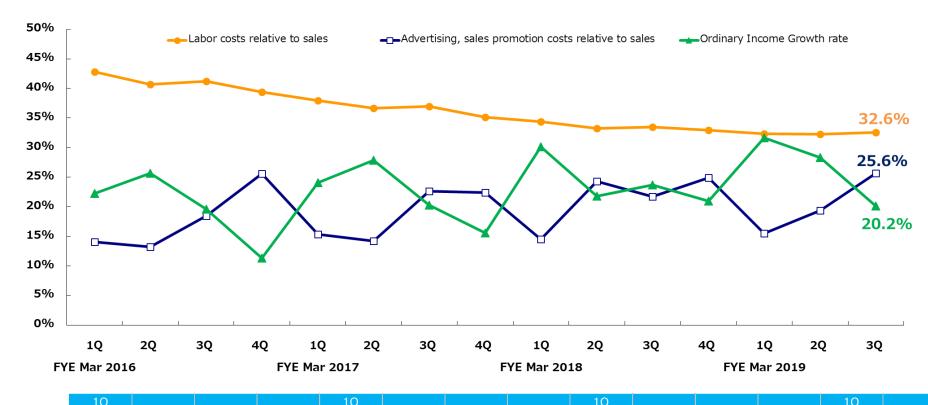
	Contents	Characteristics	Clients
□ InsightTech	Marketing research Data analysis using AI	<ul> <li>Creates a database of and analyzes complaints acquired from consumers and sells the database/analysis as a product that contributes to product development to companies.</li> <li>Analyzes data owned by companies using sophisticated data analysis technologies. Provides issue-solving solutions.</li> </ul>	General Companies
<b>●</b> D エン婚活 エージェント en KONKATSU Agent Inc.	Online service to support those looking for a marriage partner	Service to support people looking for a husband or wife with the new concept of seeking happiness after marriage	General users



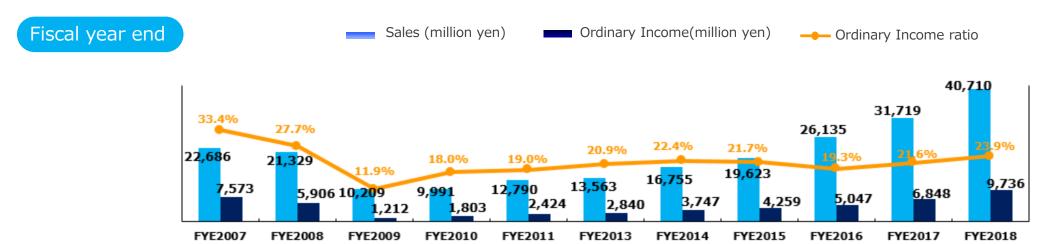
# Concentrating resources in Vietnam and India based on a mid-to-long-term perspective





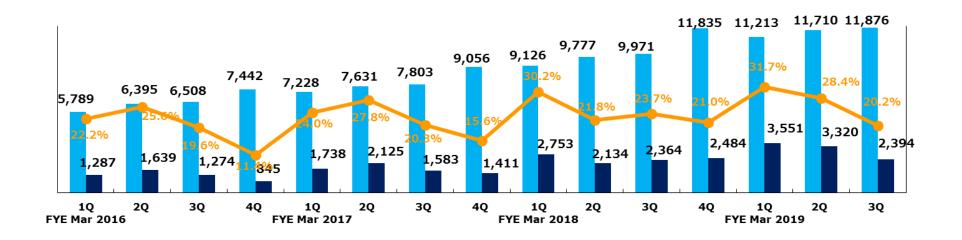


	FYE Mar 2016	2Q	3Q	4Q	FYE Mar 2017	2Q	3Q	4Q	FYE Mar 2018	2Q	3Q	4Q	FYE Mar 2019	2Q	3Q
Ordinary Income (million yen)	1,287	1,639	1,274	845	1,738	2,125	1,583	1,411	2,753	2,134	2,364	2,484	3,551	3,320	2,394
Ordinary Income rate	22.2%	25.6%	19.6%	11.4%	24.0%	27.8%	20.3%	15.6%	30.2%	21.8%	23.7%	21.0%	31.7%	28.4%	20.2%
Labor costs (million yen)	2,480	2,603	2,684	2,931	2,743	2,797	2,885	3,185	3,137	3,250	3,336	3,901	3,629	3,778	3,870
Labor costs relative to sales	42.8%	40.7%	41.2%	39.4%	37.9%	36.7%	37.0%	35.2%	34.4%	33.2%	33.5%	33.0%	32.4%	32.3%	32.6%
sales promotion costs (million yen)	815	847	1,200	1,906	1,108	1,086	1,764	2,028	1,323	2,373	2,166	2,947	1,733	2,267	3,045
sales promotion costs relative to sales	14.1%	13.2%	18.4%	25.6%	15.3%	14.2%	22.6%	22.4%	14.5%	24.3%	21.7%	24.9%	15.5%	19.4%	25.6%

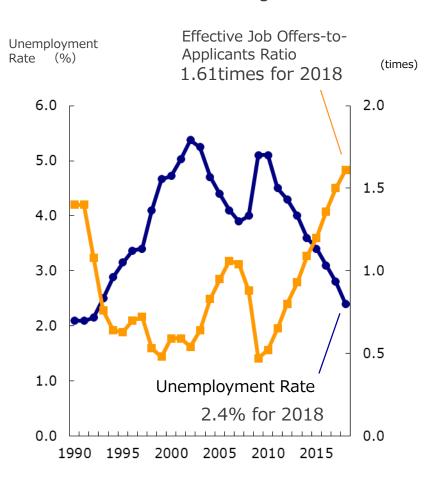


\*FY2011 converted 15 months to 12 months due to the change of accounting period (Change from December to March)

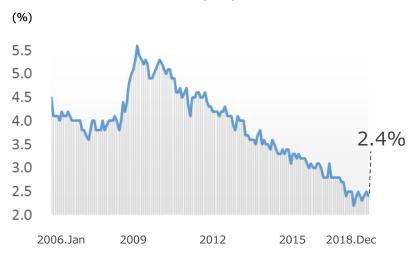
Quarter



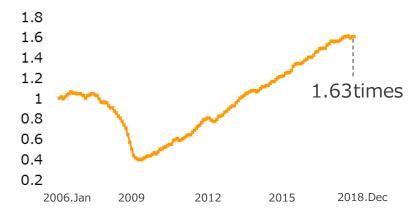
#### <Year Average>



#### < Latest Unemployment Rate >

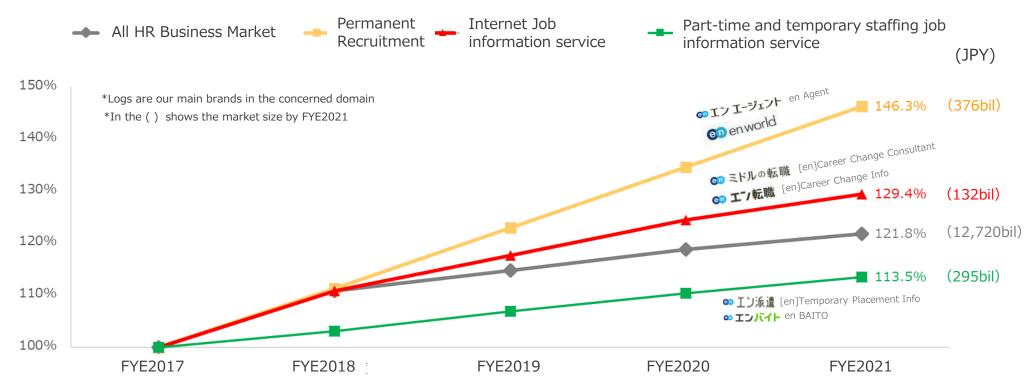


#### <Latest Effective Job Offers-to-Applicants Ratio >



Source: Ministry of Health, Labor and Welfare, the Statistics Bureau, Ministry of Internal Affairs and Communications

#### Medium-to-long-term forecast for HR related business market (vs FYE2017)



<sup>\*</sup>All HR business market = Temporary staffing service, Permanent Recruitment, outplacement, temporary engineer staffing, sales and marketing support personnel, internet job information service, part-time job and temporary staffing job information service, dispatching and outsourcing service in manufacturing, medical staff

Source: Prepared by en-japan based on "Current Status and Prospects of Human Resources Business 2018" by Yano Research Institute Ltd.

## Action to ESG

### Social Contribution Through Core Business

An industrial structure in which short-term earnings are contributed to more by nonretention of and repeated job changes by the newly employed is an issue and considered as not leading to sustainable business growth.



#### **Success After Joining**

Service is provided by not setting employment and career change per se as a goal, but setting instead the goal of "giving people who join the company a fulfilled life" and "helping to enhance the company's performance." This is linked to differentiation factors for the company as its unique strength.

#### [Main initiatives]



- 100% of job advertisements based on interviews
- Detailed and objective information,
   Staff name and photo



- Industry's first linkage between word-of mouth sites and recruitment advertisements
- Functions to provide companies' comments regarding word-of-mouth





- Identifies employee retention risk at an early stage and conducts appropriate follow-up activities
- Acts as an employee retention tool to prevent workers from leaving jobs at an early stage

etc,

Promotion of Women's Participation and Advancement

Since our establishment, we have been promoting active hiring and advancement of female employees. They are actively involved in various areas.

\*Data is for en-japan on a non-consolidated basis As of Nov, 2018

Percentage of women to all employees

45.9%

Percentage of women to all directors

1Person 20%



#### **Main Incentives and System**

- · Development of "WOMenLABO" project promoting women's participation and advancement
- · Holding of social gatherings and luncheons to support employees taking childcare leave
- Satisfaction survey for female employees
- Smart Growth system (a system designed to prevent career stagnation and decrease in income by working on a short-time basis after returning from childcare leave), etc.

JPX-NIKKEI 400

Selected as constituent of JPX-NIKKEI 400 in August 2018

JPX-NIKKEI 400 is a stock index composed of companies with "high appeal for investors," meeting the requirements of global investment standards, such as efficient use of capital and investor-focused management perspectives. The constituents are jointly selected by Tokyo Stock Exchange and Nikkei Inc.



#### ■ en-japan inc. Corporate Planning Department IR Group

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