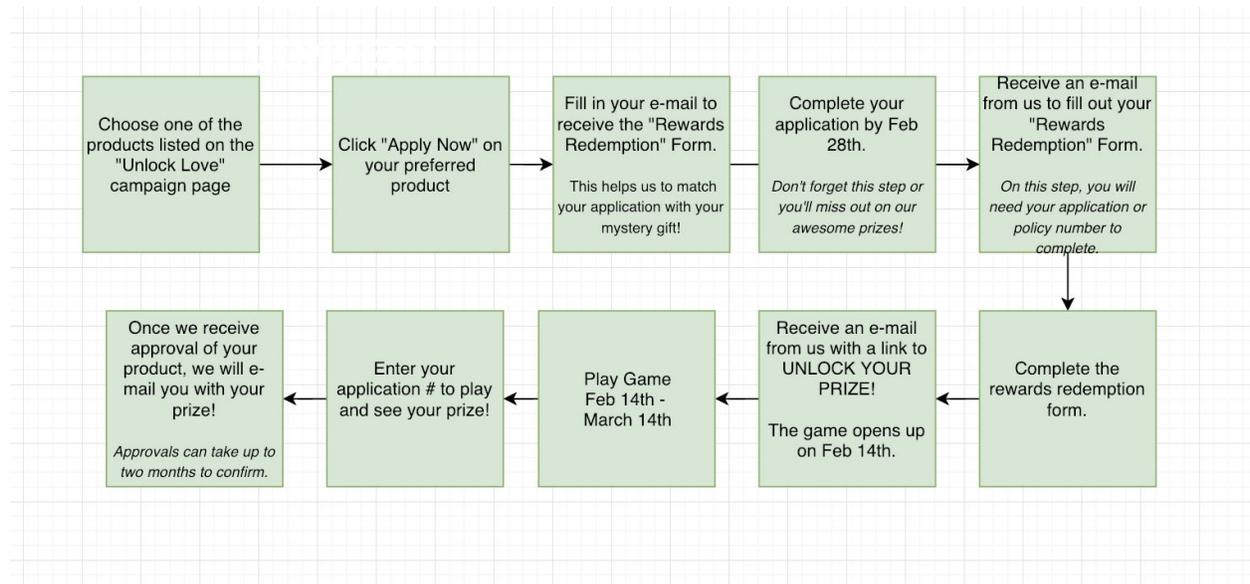


How does the campaign work?



I have the link but can't play the game?

The game is available from Feb 14th - March 14th. If you've applied for a product between Feb 1 -28th you will receive an email from us with a special link to unlock your prize!

Can I play the game more than once?

Sure! But you need to apply and get approved for multiple products. For example, if you apply and get approved for a credit card and buy travel insurance through SingSaver you can play and win two gifts!

The Rewards Redemption form says I need an application number, but I purchased travel insurance?

For travel insurance, please use your policy number provided in the confirmation email from the provider.

Where do I find my application / policy number?

[Link to find your application number.](#)

[Link to find your policy number.](#)

Can I apply for a product not listed on the page?

Unfortunately, not! Only products listed on the page are applicable to the "Unlock Love" gifts

I have received my exclusive sign-up gift. When will I receive my "Unlock Love" gift?

Once we receive your verification of approval from our partners we will send rewards email to eligible applicants from 60 days of your approval verification date.

I picked a gift on the “Unlock Love” page, but I forgot what I won. How do I check?

Please write in to info@singsaver.com.sg to confirm with your corresponding application number.

I don't like the gift that I drew on the Unlock Love game. Can I draw again or change my gift?

No, only the first draw is counted. Subsequent draws using the same application/policy number will not be valid.

What if I entered a wrong reference number during the draw?

This draw entry will be deemed as invalid. You will need to use the reference number submitted to our Rewards Redemption Form on the lucky draw page in order to lock in your “Unlock Love” gift for that application.

When is the last date for me to play the game and win a gift?

You have until 14 March 2019 to make the draw. However, the application of credit card/personal loan or purchase of travel insurance itself, has to be done before 28 Feb 2019.

I applied for a credit card/ personal loan but it was rejection. Will I get any gifts?

No, both the exclusive sign-up gift and bonus lucky draw gift is applicable only if the card or loan is approved, on top of other [terms and conditions](#). Please note that approval is done at the sole discretion of the bank and SingSaver will not be able to influence this decision.